

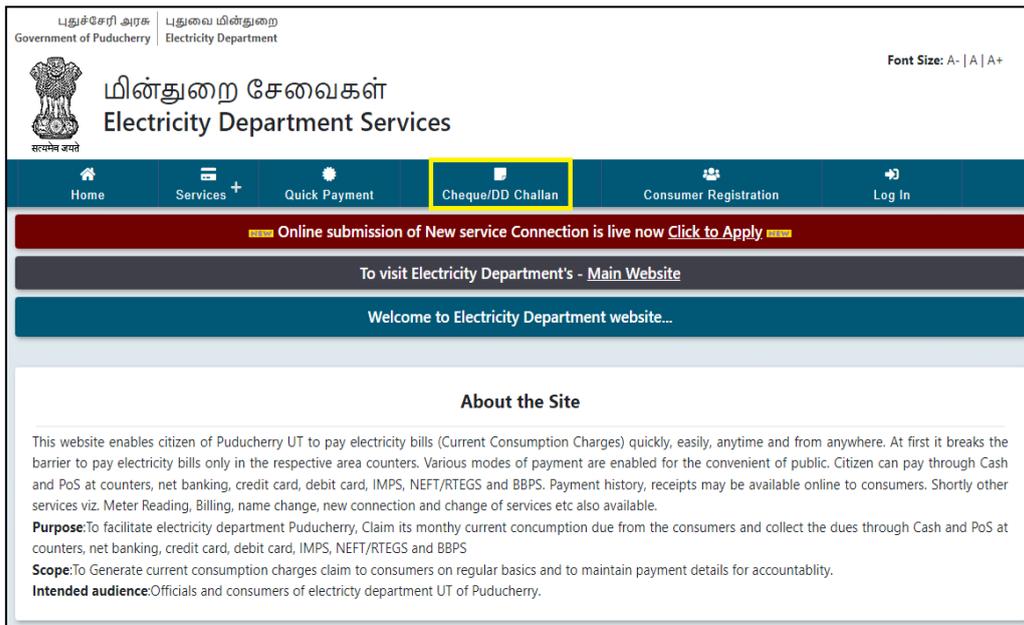
Electricity Department Government of Puducherry

User Manual for Cheque/DD challan

This document covers user manual for Cheque/DD challan

1 Cheque/DD challan

- i. User clicks on “cheque/DD Challan” button.



புதுச்சேரி அரசு | புதுவை மின்சாரத் துறை
Government of Puducherry | Electricity Department

மின்துறை சேவைகள்
Electricity Department Services

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Home Services + Quick Payment **Cheque/DD Challan** Consumer Registration Log In

Online submission of New service Connection is live now [Click to Apply](#)

To visit Electricity Department's - [Main Website](#)

Welcome to Electricity Department website...

About the Site

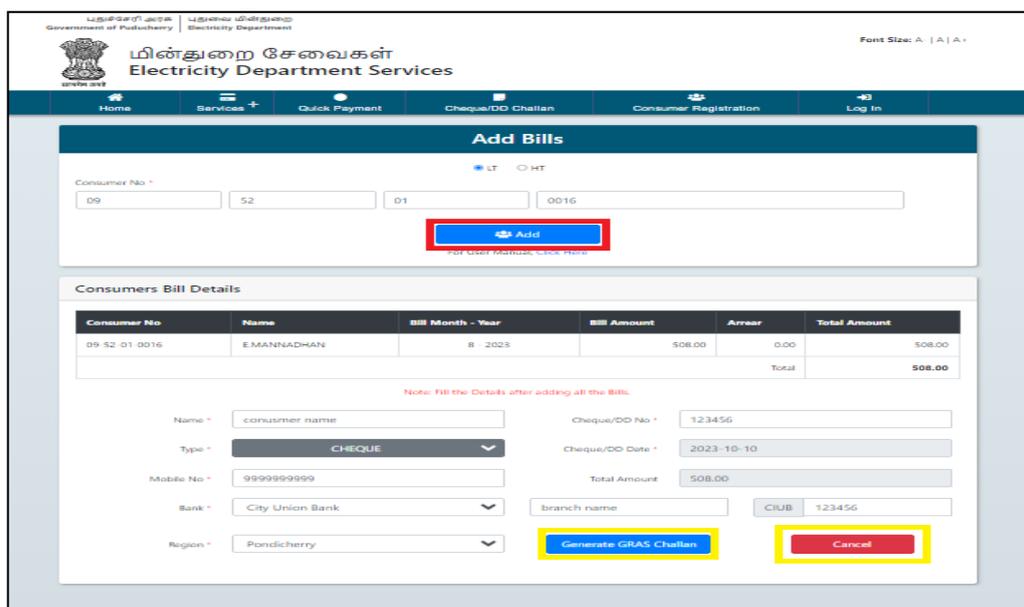
This website enables citizen of Puducherry UT to pay electricity bills (Current Consumption Charges) quickly, easily, anytime and from anywhere. At first it breaks the barrier to pay electricity bills only in the respective area counters. Various modes of payment are enabled for the convenience of public. Citizen can pay through Cash and PoS at counters, net banking, credit card, debit card, IMPS, NEFT/RTEGS and BBPS. Payment history, receipts may be available online to consumers. Shortly other services viz. Meter Reading, Billing, name change, new connection and change of services etc also available.

Purpose:To facilitate electricity department Puducherry, Claim its monthly current consumption due from the consumers and collect the dues through Cash and PoS at counters, net banking, credit card, debit card, IMPS, NEFT/RTEGS and BBPS

Scope:To Generate current consumption charges claim to consumers on regular basis and to maintain payment details for accountability.

Intended audience:Officials and consumers of electricity department UT of Puducherry.

- ii. User enters the consumer number and clicks on “Add” button. Consumer bill details window opens. User fills the all required fields and clicks on “Generate GRAS Challan” button.



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Add Bills

Consumer No *

09 52 01 0016

Add
For User Manual, click here

Consumers Bill Details

Consumer No	Name	Bill Month - Year	Bill Amount	Arrear	Total Amount
09 52 01 0016	EMANUADHAN	8 - 2023	508.00	0.00	508.00
Total					508.00

Note: Fill the Details after adding all the Bills.

Name * consumer name Cheque/DD No * 123456
Type * CHEQUE Cheque/DD Date * 2023-10-10
Mobile No * 9999999999 Total Amount 508.00
Bank * City Union Bank branch name CIUB 123456
Region * Pondicherry

Generate GRAS Challan **Cancel**

- iii. On clicking Generate GRAS Challan, consumer will be redirected to GRAS Site. User selects State Bank of India and Click on Proceed for generating challan.

- iv. User enters the challan number and captcha and clicks on “**submit**” button.

Consumer No	Name	Bill Month - Year	Bill Amount	Amoar	Total Amount
09 52 01 0016	EMANNADHAN	8-2025	508.00	0.00	508.00
Total					508.00

- v. Successful alert message will be displayed. After Successful message, consumer can pay bill in Cheque / DD enabled counter with the Challan.