

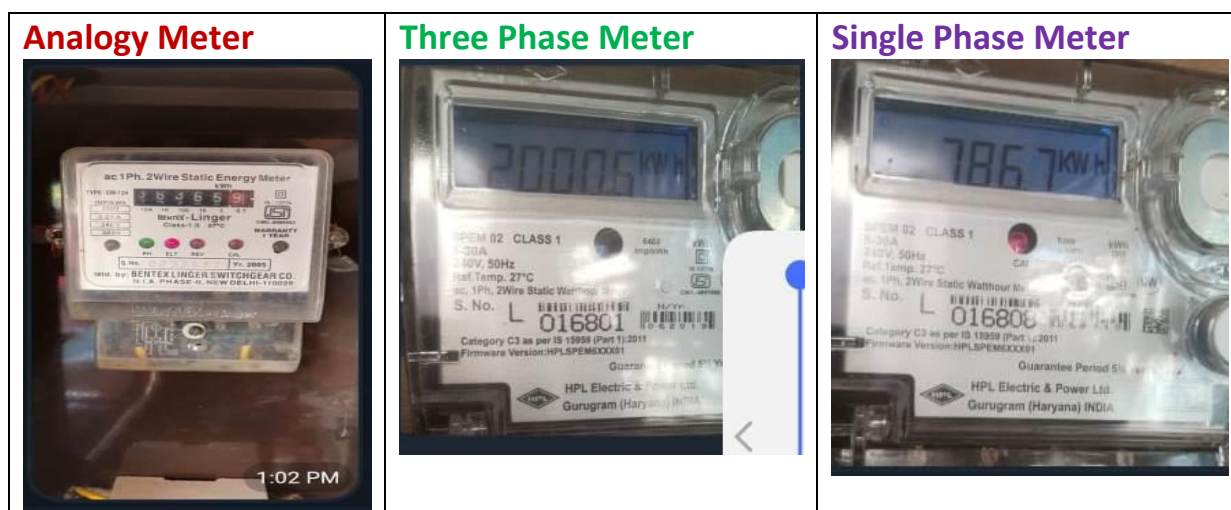
# ELECTRICITY DEPARTMENT

## Puducherry

### Consumer Reading Entry User Manual

## How to take meter reading

Available meters in the field are shown below.



Watch the display in the meter,

1. When meter shows values as \_\_\_\_\_ **Kwh** , **note and enter the same reading values in the website.**
2. Check with your previous month meter reading shown in the website.

**Entry is allowed for 7 days ONLY from Bill date ( Eg. If Bill date is 20.04.2020, the entry is permitted only from 20.04.2020 to 27.04.2020 ). The **BILL DATE** will be shown in **popup** upon entry of the consumer reference code / Consumer No.**

The **meter reading values taken by department Meter Reader will be the final**, any readings ( **More or Less** ) submitted by consumer until then will get adjusted in the subsequent month bill preparation.

Step 1: In <https://pedservices.py.gov.in> Home page, you will find a menu Services, then Click on UPDATE READINGS.

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GOVERNMENT OF PUDUCHERRY  
ELECTRICITY DEPARTMENT

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HOME SERVICES QUICK PAYMENT CHEQUE/DD CHALLAN CONSUMER REGISTRATION LOG IN

COUNTER DETAILS  
TARIFF DETAILS  
UPDATE READINGS

Reach us via. TELEGRAM ( 9 AM to 6 PM) [Click here](#)  
For any queries, kindly contact toll free no. - 18004251912 (Pondicherry region only)

Be safe from COVID-19 Use Online Payment

**KILLER CORONA**  
PRECAUTIONS THAT MUST BE TAKEN TO PREVENT INFECTION

- Wash your hands frequently
- Cover your face while coughing
- Avoid touching eyes, nose and mouth
- Seek medical care if you have fever, cough, cold
- Avoid close contact with anyone who has cold

**Recent News**

Notice inviting application for the post of Chairman - CGRF [NEW](#)  
Application for the post of Chairperson in Consumer Grievance Redressal [read more](#)

**JERC** [NEW](#)  
JERC - Directions to mitigate the hardship of Electricity Consumers [read more](#)

**Contact us via TELEGRAM**  
Avoid personal visit. Contact us via TELEGRAM ( 9 AM to 6 PM) [read more](#)

**About Electricity Department**  
The Electricity Department of Government of Puducherry is a deemed licensee under Section 14 of Electricity Act.

Step 2: Please fill the Consumer No, Mobile No and Captcha

**Consumer Reading Entry**

Consumer No. \*

06 26 01 0001A

Mobile No. \*

9999999999

123456

Enter Captcha \*

123456

Next >

Enter Consumer No

Enter Mobile No

Enter Captcha

Step 3: If Warning obtained as Reading entry will be allowed from particular dates, please try on that date range.

The screenshot shows the official website of the Government of Puducherry Electricity Department. At the top, there is a header with the department's name in Tamil and English, along with language and font size options. Below the header is a navigation bar with links for HOME, SERVICES, QUICK PAYMENT, CHEQUE/DD CHALLAN, CONSUMER REGISTRATION, and LOG IN. A banner at the top right encourages users to reach via Telegram. A central warning message states: "Warning! Reading entry will be allowed from 17-04-2020 to 24-04-2020 for Bill Month 3." To the right, there is a "Recent News" section with links to "Meter Reading", "Notice inviting application for the post of Chairman - CGRF", and "JERC". At the bottom, there is an "About Electricity Department" section.

Step 4: If Entry allowed please enter the current reading. Then Click Calculate.

The screenshot shows the online meter reading entry form. At the top, the Consumer No. is 0626010001A. The form includes fields for Consumer Name (HONESTY ENGINEERING), Address (175 (511) M.G.ROAD, MUTHIALPET,PONDICHERRY), Bill Month (3), Bill Year (2020), Self Reading Count (0), Tariff Category (C1), and Policy No (7036). A table for meter readings shows Phase A with a Current Reading field, Previous Reading (4244), and Consumption field. A "CALCULATE" button is present. To the right, an "ESTIMATED COST" table shows Total Consumption (0), Actual Bill Charge (0), Fixed Tariff Charge (100), and Total Amount (0). A note states: "NOTE: Self reading will be allowed for only 3 months. Then further it will be allowed after Meter Reader verified the records." Below the note is a checkbox for agreement and a "Save My Readings" button. Annotations include a blue speech bubble saying "Enter Current Reading" pointing to the Current Reading field, and another blue speech bubble saying "Click Calculate" pointing to the CALCULATE button.

Step 5: Estimated Bill Amount will be displayed, then please enable the checkbox and click on Save My Readings

**Consumer No: 0626010001A**

<b>Consumer Name</b>	HONESTY ENGINEERING	<b>Bill Month</b>	3
<b>Address</b>	175 (511) M.G.ROAD	<b>Bill Year</b>	2020
	MUTHIALPET,PONDICHERRY	<b>Self Reading Count</b>	0
		<b>Tariff Category</b>	C1
		<b>Policy No</b>	7036

Phase	Current Reading	Previous Reading	Consumption	ESTIMATED COST	
A	5000	4244	756	Total Consumption	756
			<b>CALCULATE</b>	Actual Bill Charge	4385
			Total Consumption	756	
				Fixed Tariff Charge	100
				<b>Total Amount</b>	4485

**NOTE:** Self reading will be allowed for only 3 months. Then further it will be allowed after Meter Reader verified the records.

☒ I agree the Final authority is department when dispute in Readings

**Save My Readings**

Enable Checkbox

Click Save My Readings

Step 6: OTP will be sent to your Mobile No Please enter that OTP and click Submit.

**Consumer Reading Entry**

Enter Your Mobile OTP

312456

Resend OTP : 1:49

**Submit**

<b>Consumer Name</b>	HONESTY ENGINEERING	<b>Bill Month</b>	3
<b>Address</b>	175 (511) M.G.ROAD	<b>Bill Year</b>	2020
	MUTHIALPET,PONDICHERRY	<b>Self Reading Count</b>	0
		<b>Tariff Category</b>	C1
		<b>Policy No</b>	7036

Phase	Current Reading	Previous Reading	Consumption	ESTIMATED COST	
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				Fixed Tariff Charge	100
				<b>Total Amount</b>	4485

**NOTE:** Self reading will be allowed for only 3 months. Then further it will be allowed after Meter Reader verified the records.

☒ I agree the Final authority is department when dispute in Readings

**Save My Readings**

Click Submit

Step 7: After Successful Entry an Alert will be shown.

The screenshot displays the official website of the Government of Puducherry's Electricity Department. The header includes the department's name in Tamil and English, along with language and font size options. A navigation bar contains links for Home, Services, Quick Payment, Cheque/DD Challan, Consumer Registration, and Log In. Below the navigation bar, there are three horizontal banners: a green one for Telegram contact, a red one for a toll-free number, and a pink one for COVID-19 safety. A large central notice states that meter readings have been deferred due to the pandemic and will be adjusted in the next regular billing. To the right, a 'Recent News' section lists updates on meter readings, chairperson applications, and JERC directions. At the bottom, an 'About Electricity Department' section provides information about the department's status as a deemed licensee. A white alert box with a green border is overlaid on the central notice, displaying the message 'Successfull! Added Successfully.' with an 'OKAY' button.

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HOME SERVICES QUICK PAYMENT CHEQUE/DD CHALLAN CONSUMER REGISTRATION LOG IN

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**NEW** Power supply related queries kindly contact toll free no. - **18004251912** (Pondicherry region only)

To be safe from COVID-19

**\*\*\*NOTICE\*\*\***  
Meter reading has been deferred due to pandemic of Corona virus. Billing has been done on average basis and the excess or shortfall will be adjusted in the next regular billing when the situation improves.  
By Electricity Department, Puducherry

**Successfull!**  
Added Successfully.  
OKAY

**Recent News**

**Meter Reading** **NEW**  
Meter reading has been deferred due to pandemic of Corona virus billing [read more](#)

**Notice inviting application for the post of Chairman - CGRF** **NEW**  
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