Online New Consumer Registration:

1. In https://pedservices.py.gov.in Home page, you will find a link at the bottom as “New Consumer? Register Here” click that for new registration.
2. It will be redirected to Consumer Email Register Screen (which is STEP 1).
3. Enter the valid Email id and click Create Consumer.
4. Verification Link will be sent to your mail id. Click that link from your mail.
5. It will be redirected to Consumer Mobile Verification Screen (which is STEP 2).
6. Enter valid mobile number to receive OTP and click Generate OTP.
7. OTP will be sent to your mobile number.
8. Enter the OTP and click Confirm OTP.
9. It will be redirected to Consumer Password Confirmation Screen (which is STEP 3).
10. Enter User real name (consumer name), set password and confirm the password then click Confirm.
11. New consumer has been created now.

Consumer Already Registered:

1. Search for Login link on home Screen and Click.
2. Enter User name (as Email id), Password and Captcha and click Log In.
3. Click menu User Dashboard.
4. Click Add New Consumer.
5. Enter consumer number and click Get Details to view consumer name and address.
6. Click Add so that, that consumer bill gets registered.
7. For multiple consumer bill registration repeat from Step 4 to Step 6.
8. Click menu Pay Bills.
9. Select the consumers to be paid. Only Not Paid consumers are allowed to select.
10. Then Click Proceed.
11. It will be redirected to Confirm Your Payment Screen.
12. Click Confirm to Pay for bill payment.
13. It will be redirected to GRAS portal, after successful transaction, receipts will get downloaded.
14. You can also download receipts under the menu Payment History.