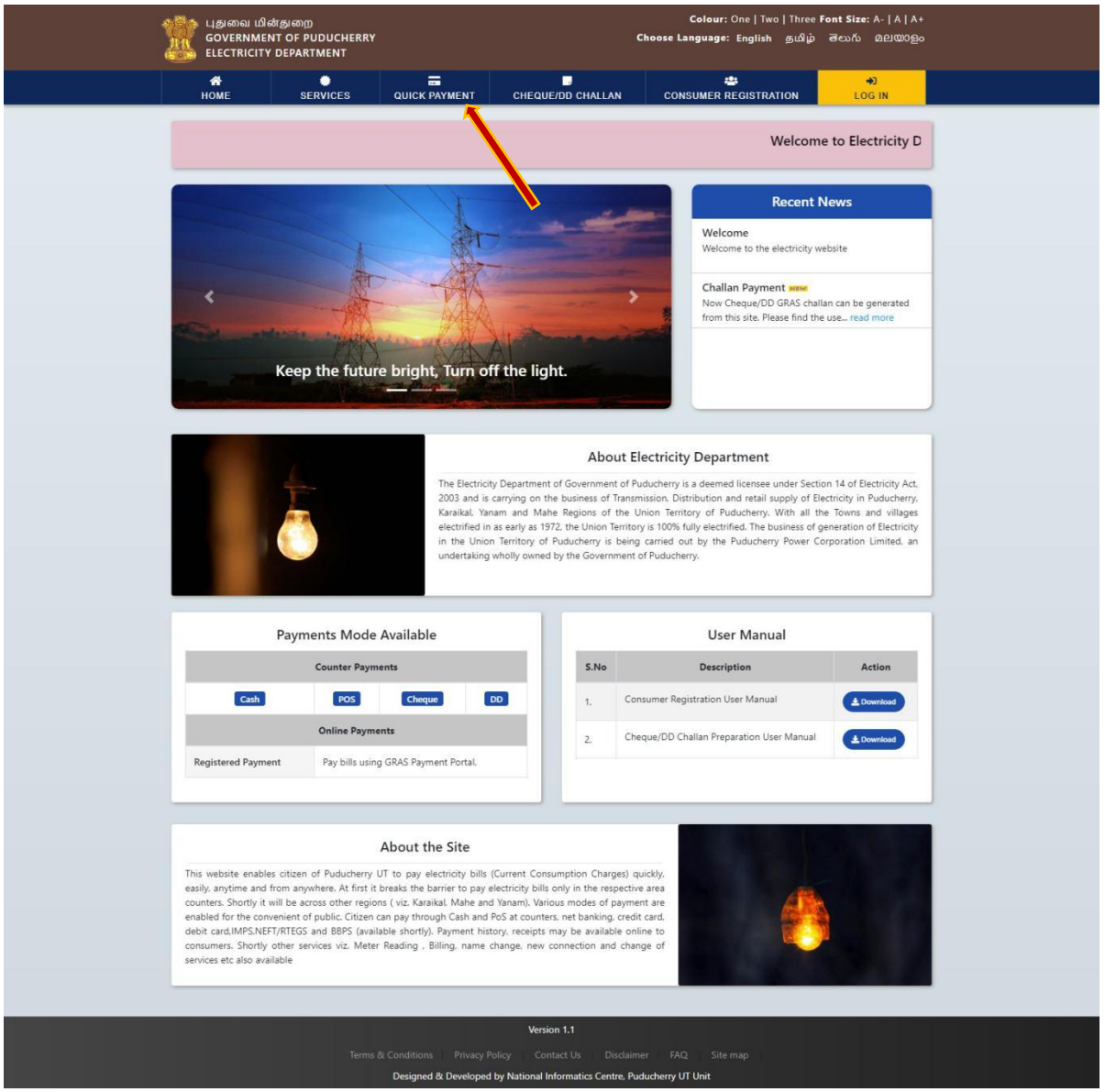
ELECTRICITY DEPARTMENT

Puducherry

Quick Pay User manual

1. QUICK PAYMENT:

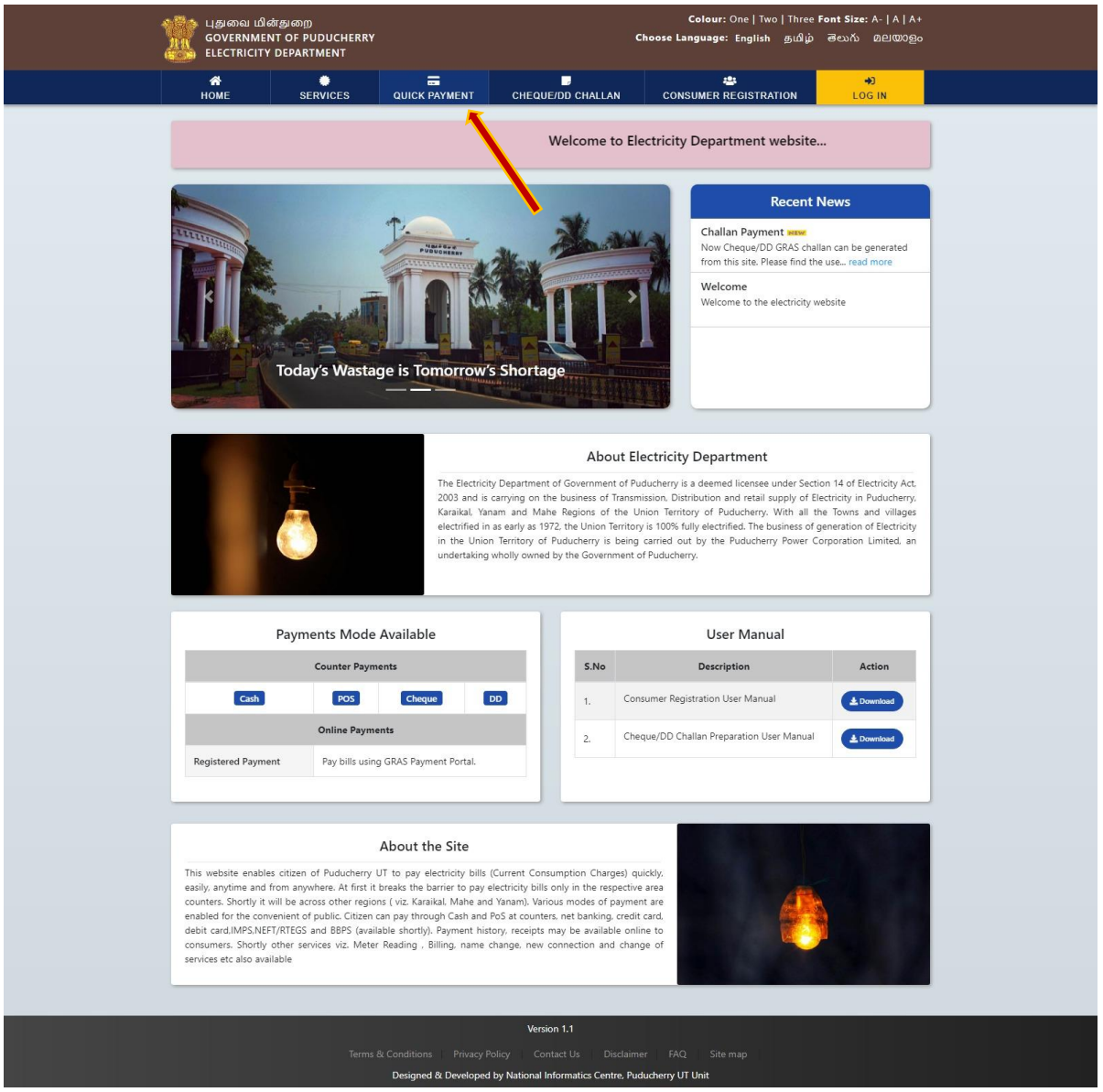
In **https://pedservices.py.gov.in** Home page, you will find a link as **"QUICK PAYMENT".**



2. QUICK PAY AND STATUS:

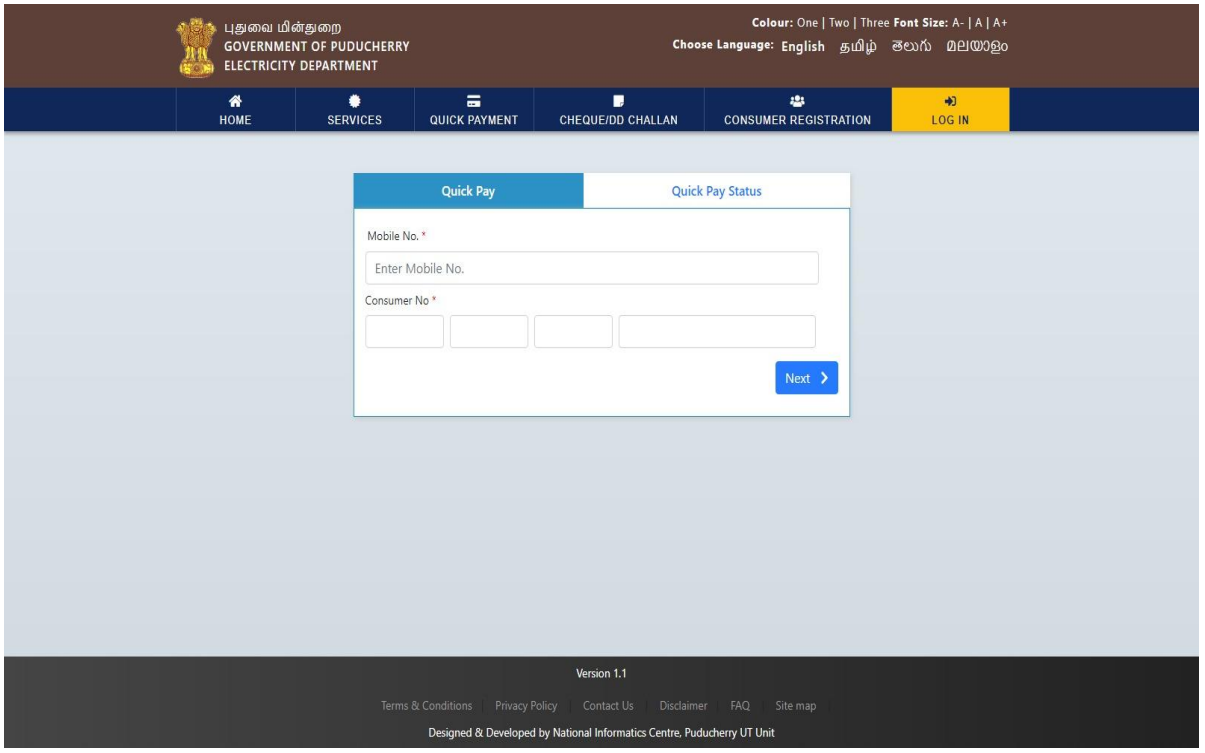
1. QUICKPAY
    - No need to register through email or mobile no.
    - You are allowed to pay directly by clicking this menu.
2. QUICKPAY STATUS
    - Consumer can verify their transaction status.
    - If consumer transaction is pending means, consumer can verify the transaction status using (***Mobile number and Consumer number* or *Transaction Id***).

Screen 2.1: Quick Pay

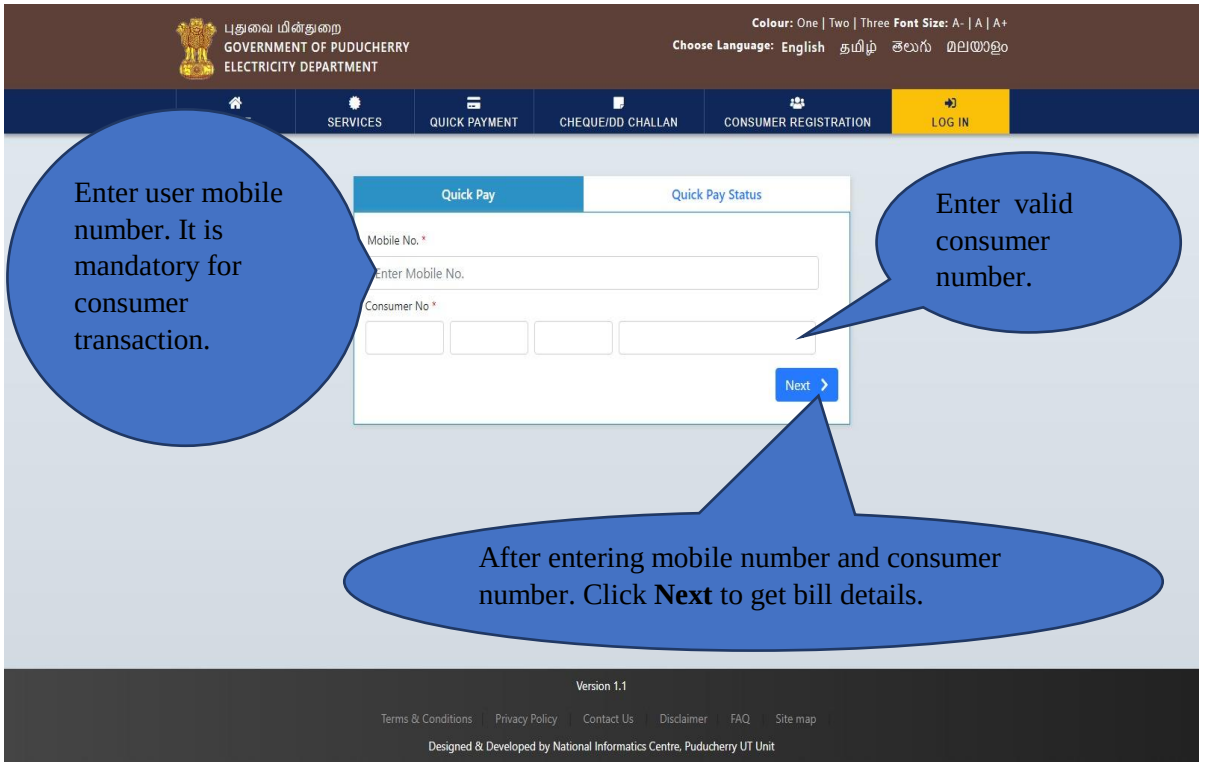


3. QUICK PAYMENT: (on **Next click**).

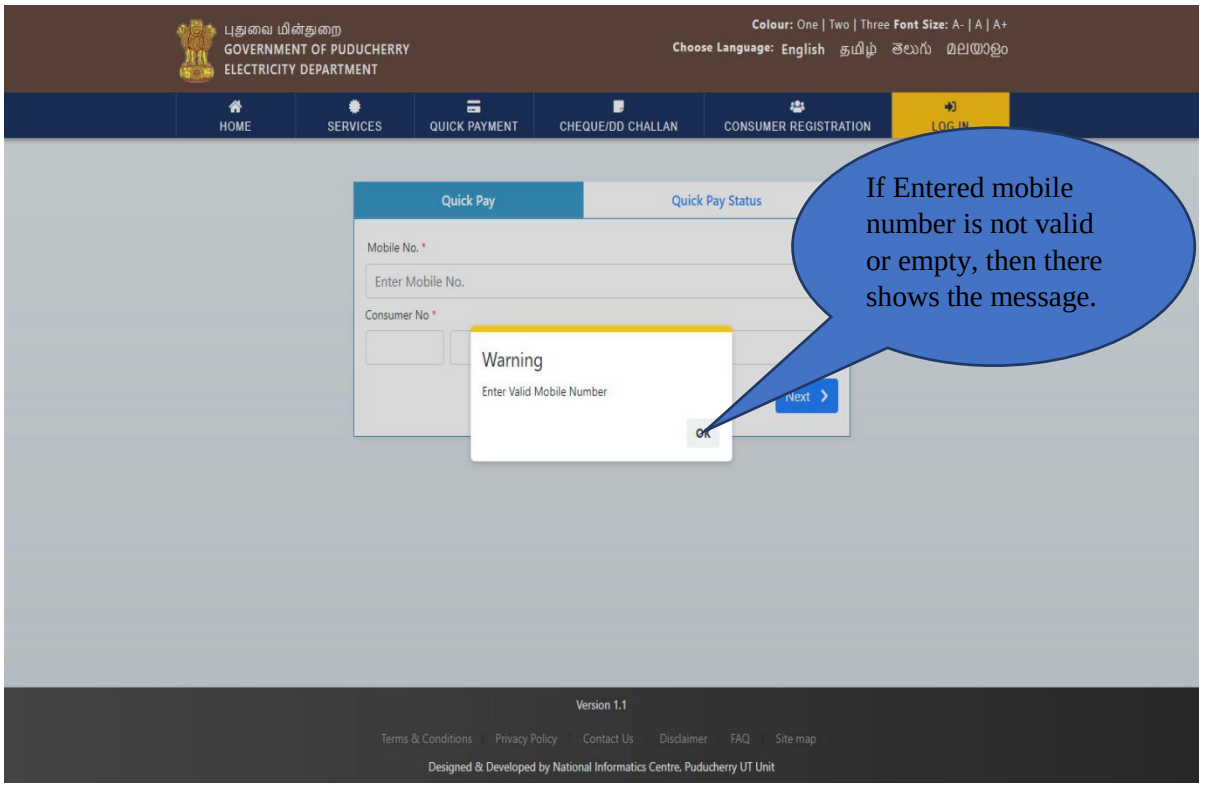
3.1 Quick payment Page:



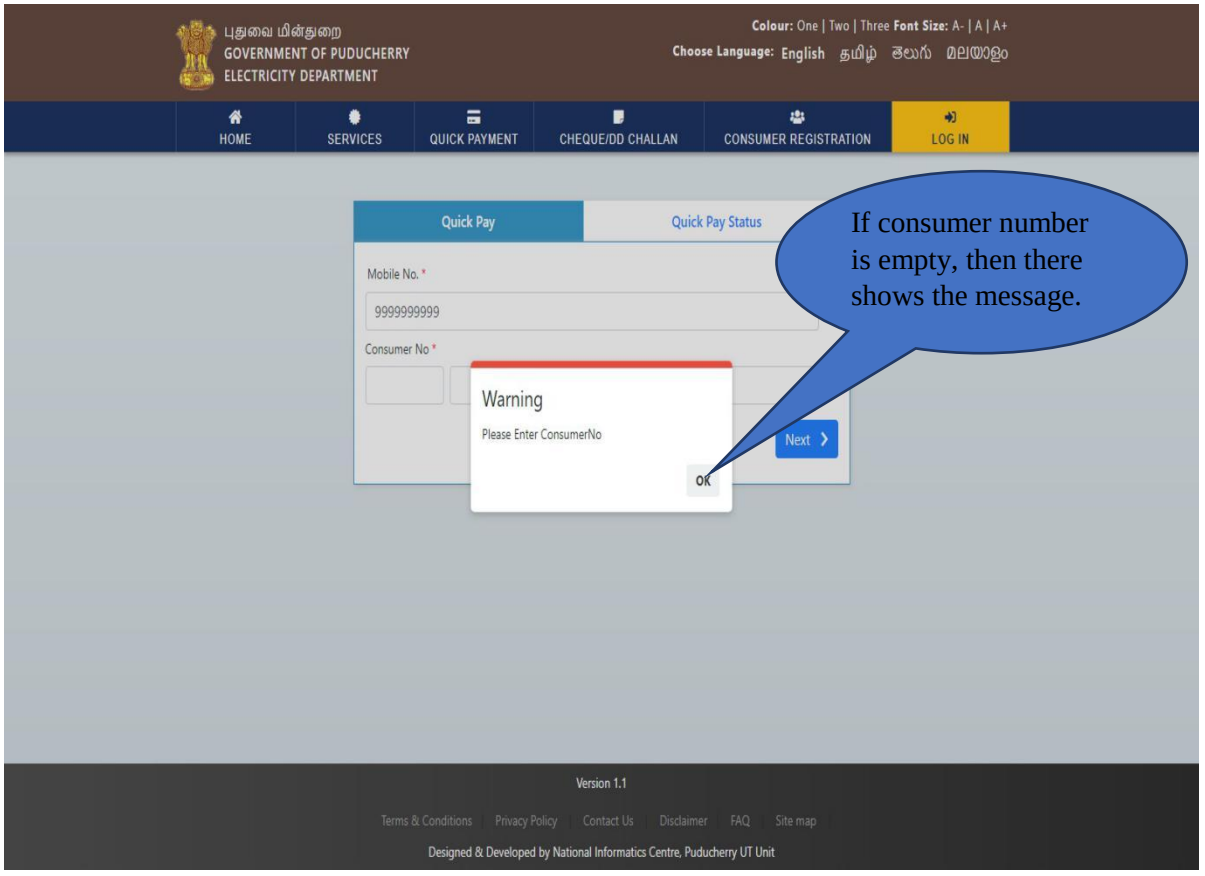
3.2 Quick pay Screen Details:



3.3 Message for Invalid mobile no:

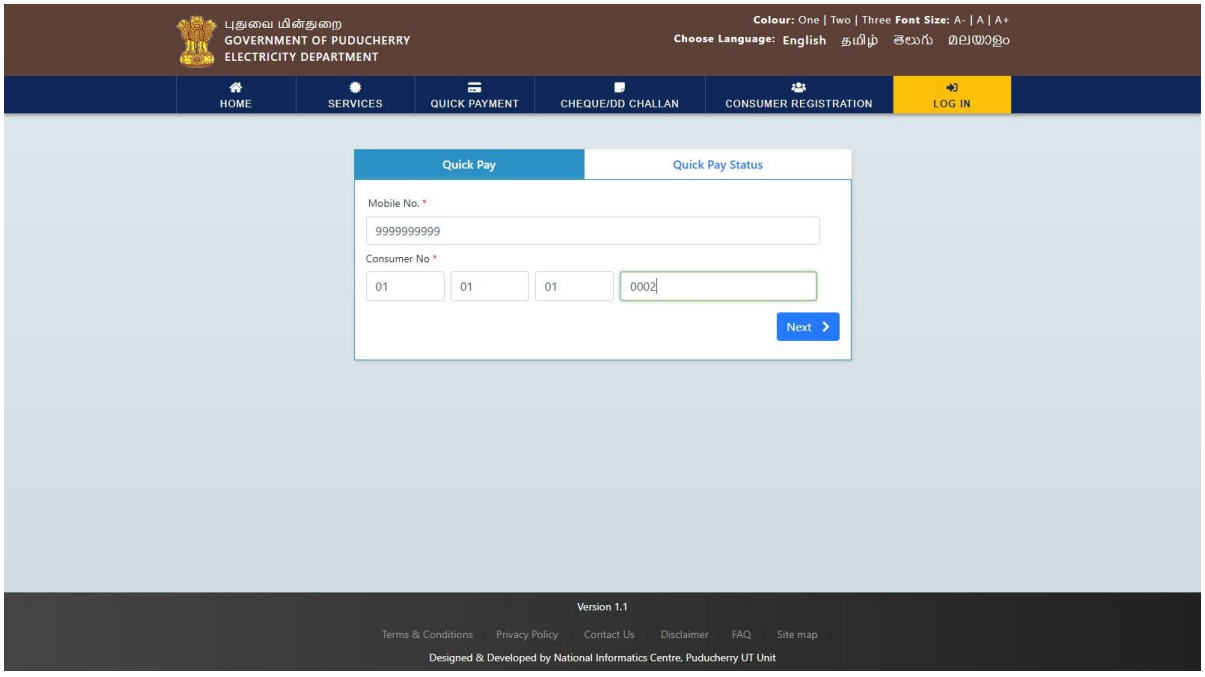


3.4 Message for Invalid consumer number:

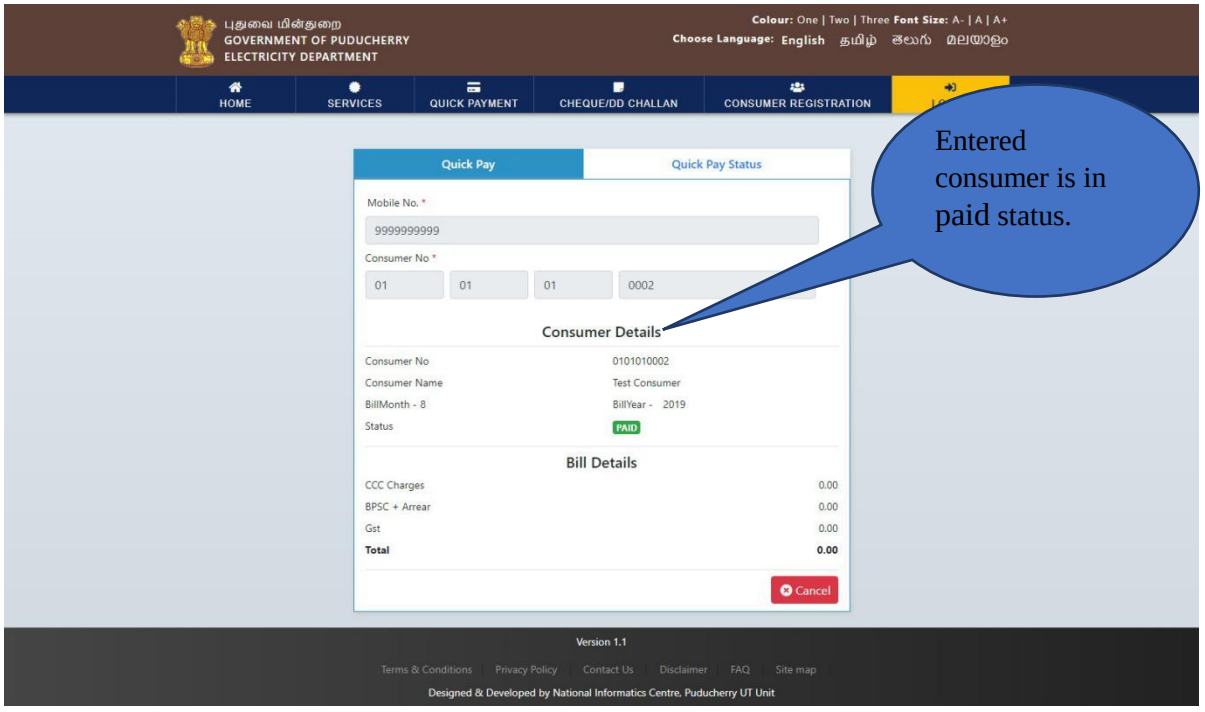


4. QUICK PAY PAYMENT: (PAID Consumers)

4.1 Enter valid consumer number and mobile number

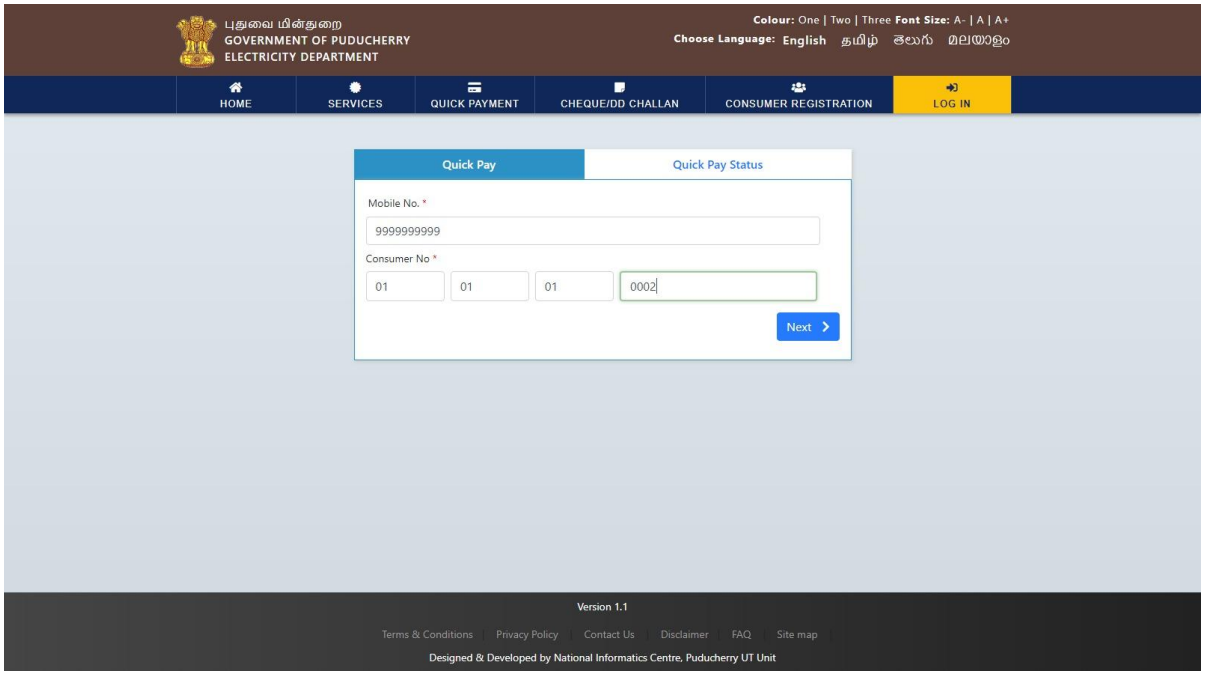


4.2 If entered consumer number is in **PAID** status, then shows (**PAID**) as follows

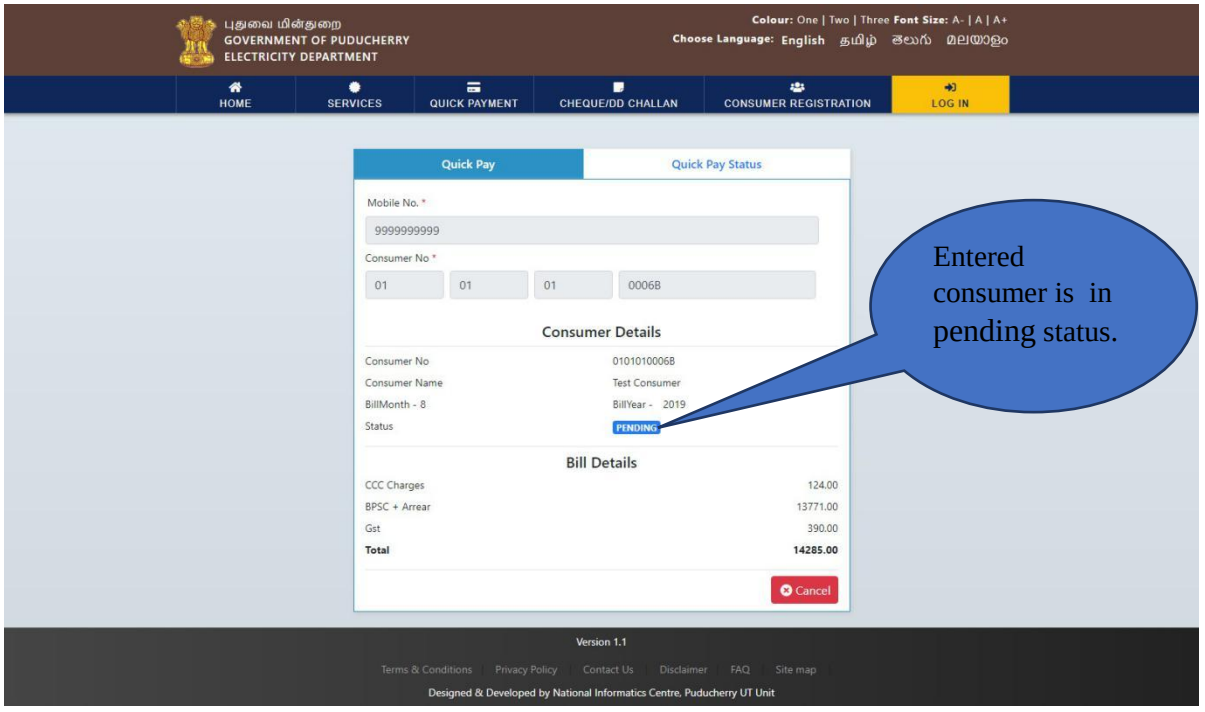


5. QUICK PAYMENT: (PENDING Consumers)

5.1 Enter valid consumer number and mobile number.

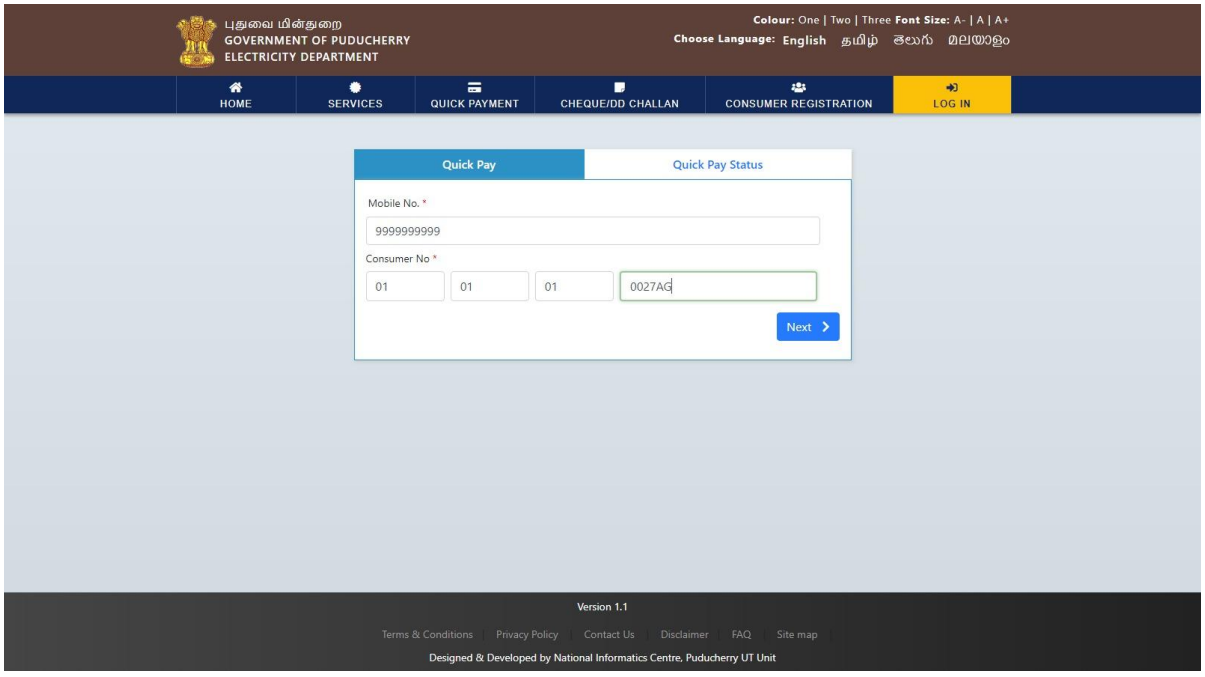


5.2 If entered consumer is in **PENDING** status, then shows (**PENDING**) as follows

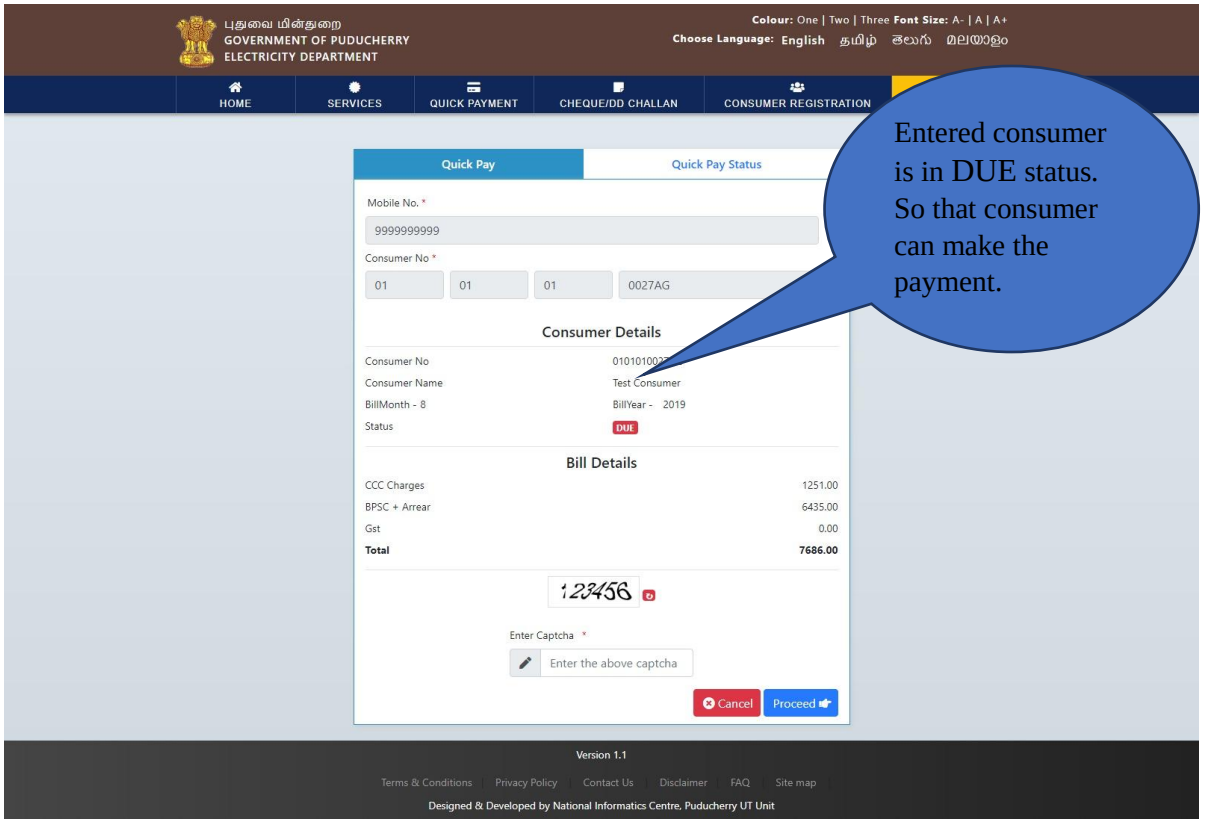


6. QUICK PAYMENT: (DUE Consumers)

6.1 Enter valid consumer number and mobile number.

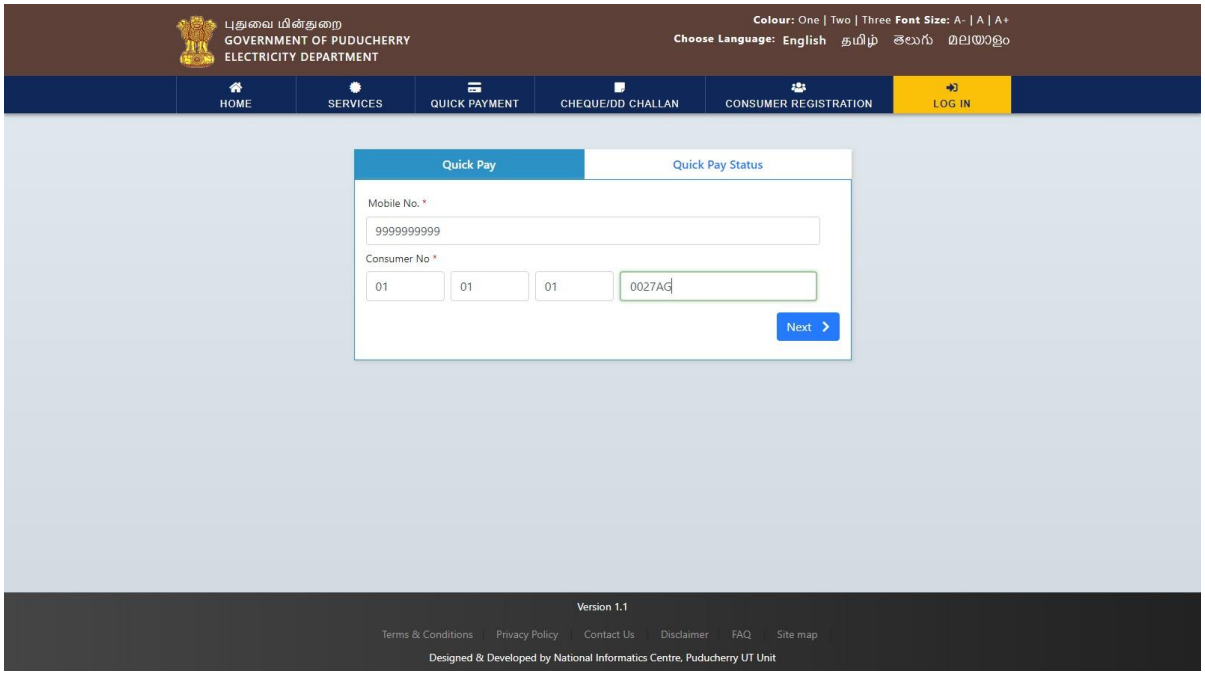


6.2 If entered consumer is in **DUE** status, then shows (**DUE**) as follows

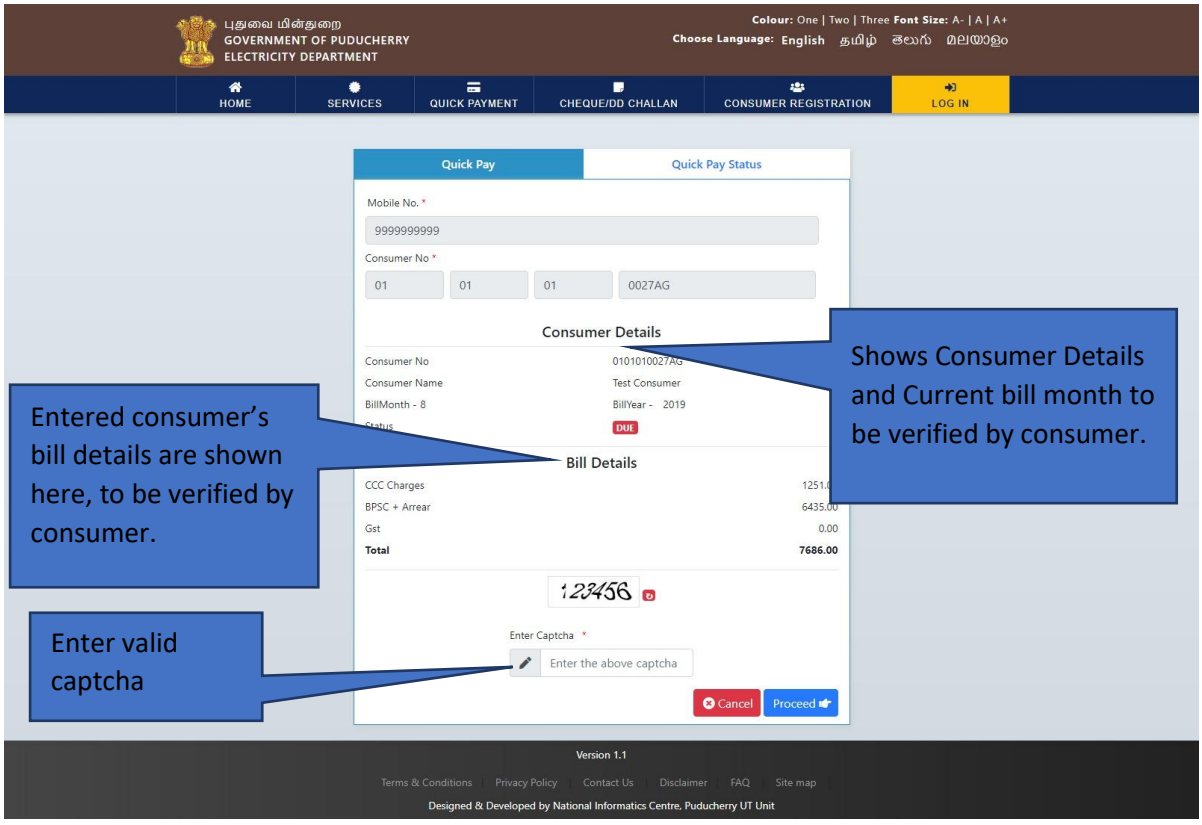


7. QUICK PAYMENT: (BILL PAYMENT)

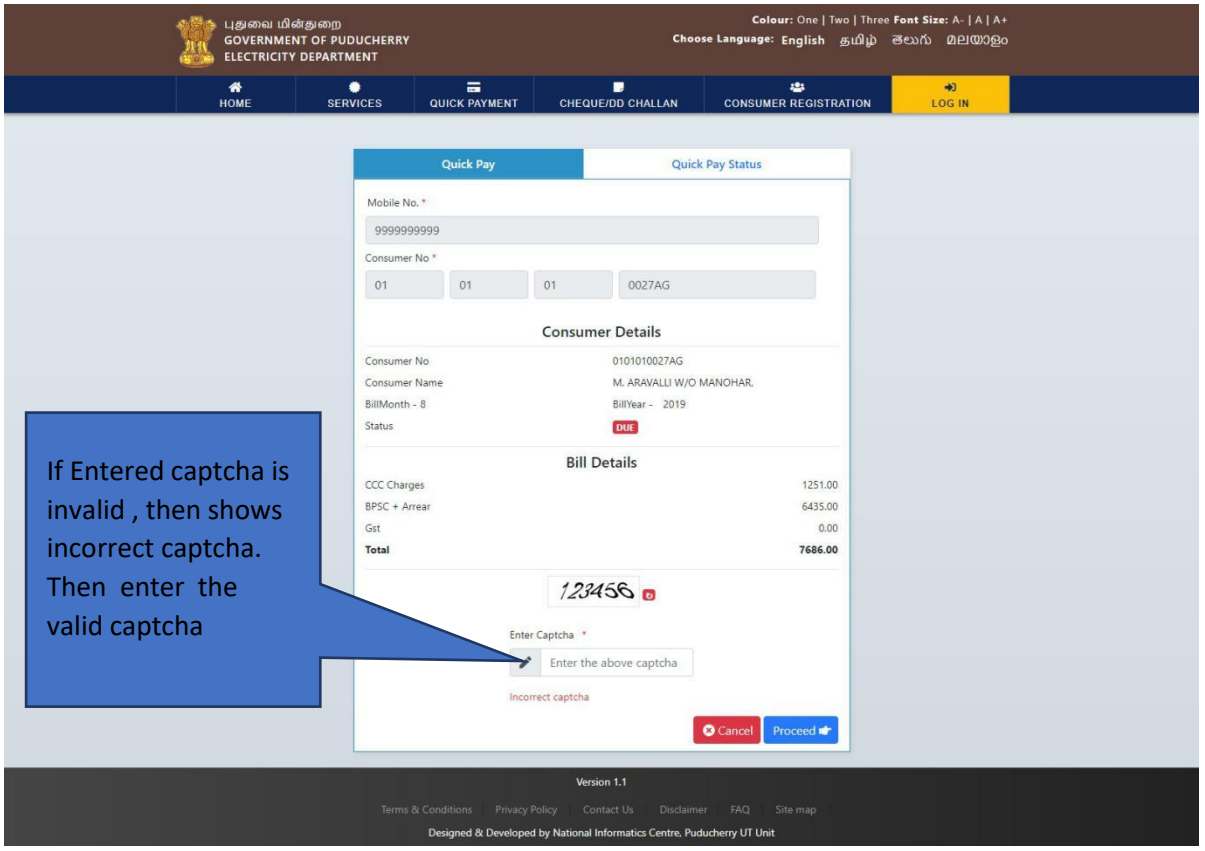
7.1 Enter valid consumer number and mobile number.



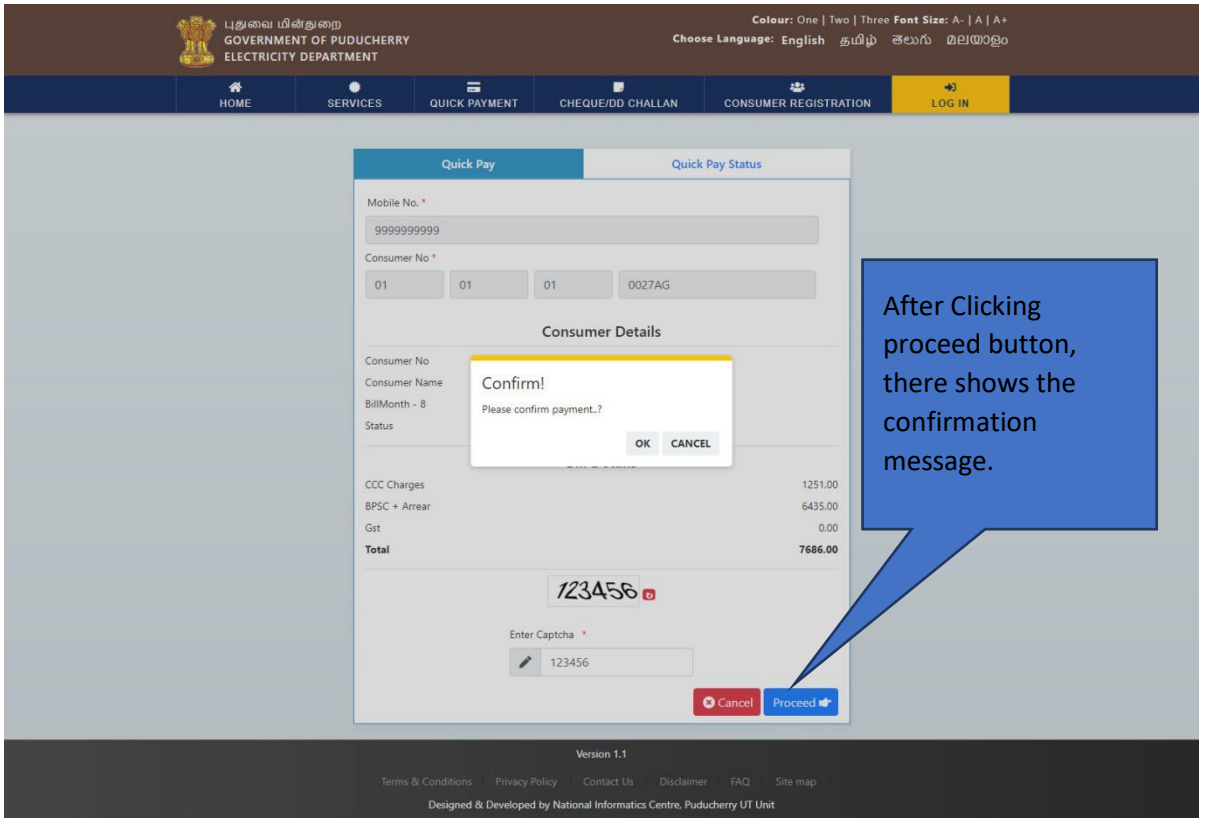
7.2 Consumer with status **DUE,** can only make the payment.



7.3 Invalid Captcha:



7.4 After entered a valid captcha then click to **Proceed**:



NOTE:

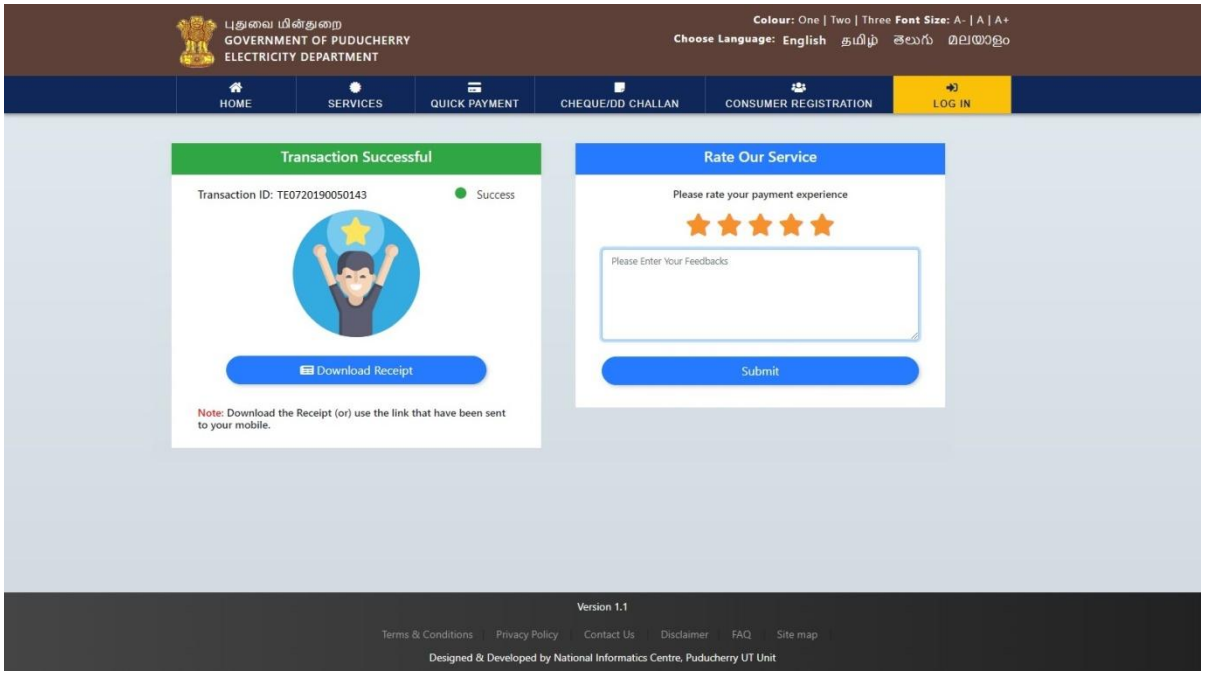
- After clicking the confirmation button, you will be redirected to payment gateway and user can make the payment.
- After payment conformation on payment gateway, wait for few seconds redirected to "**https://pedservices.py.gov.in**".
- After that it will shows transaction status, based on payment response.

Success (Fig: 7.5) and **Failure** (Fig: 7.7) transaction are as follows,

7.5 If User Transaction is success:

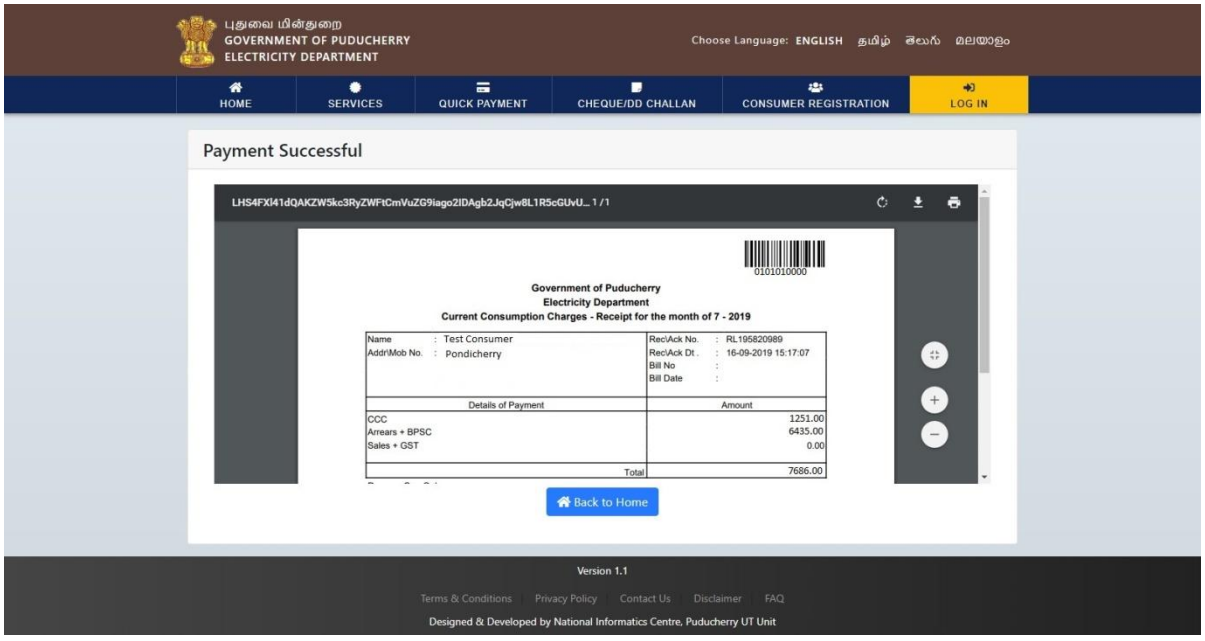
Note:

- ✓ Your Transaction has been success.
- ✓ It shows transaction status and transaction number for future reference.(***left of the picture***)
- ✓ To rate our service and click to submit. (***Right of the picture***).
- ✓ Your transaction status and receipt downloading link will be sent to your mobile.
- ✓ Click **Download Receipt** button to download receipt.



7.6 User Receipt Download page:

- ✓ Download your receipt.

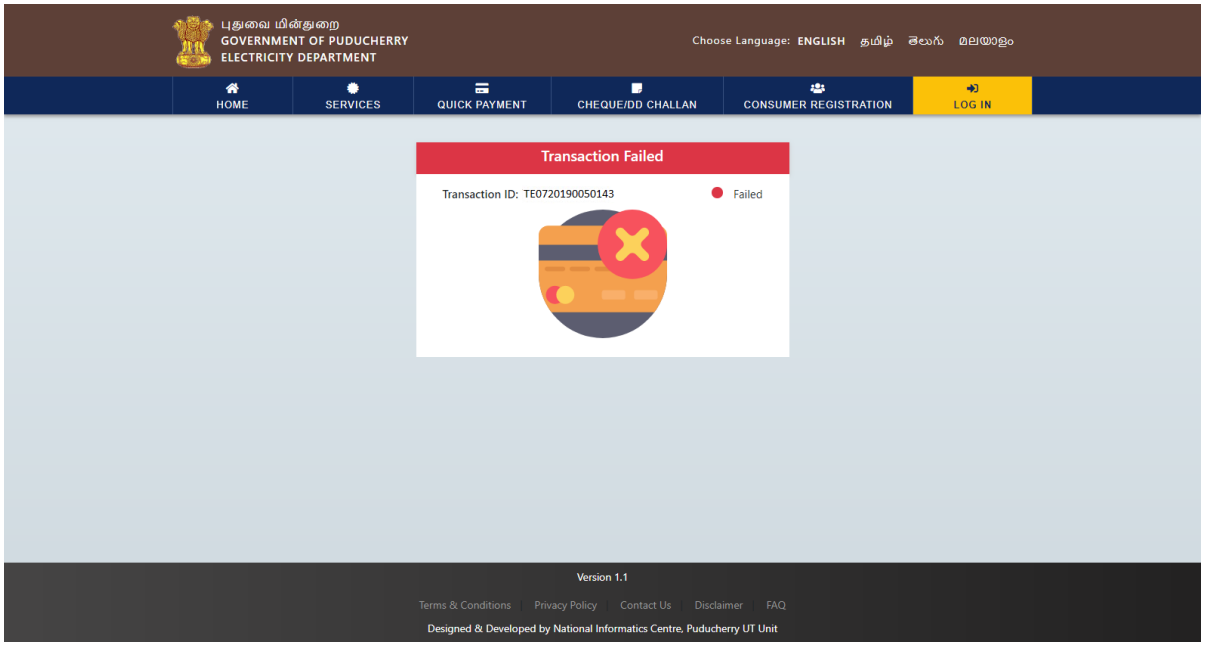


Note: After that, click Back to Home. User will be redirect to **HOMEPAGE**.

7.7 If user transaction is **failed** or **aborted**:

Note:

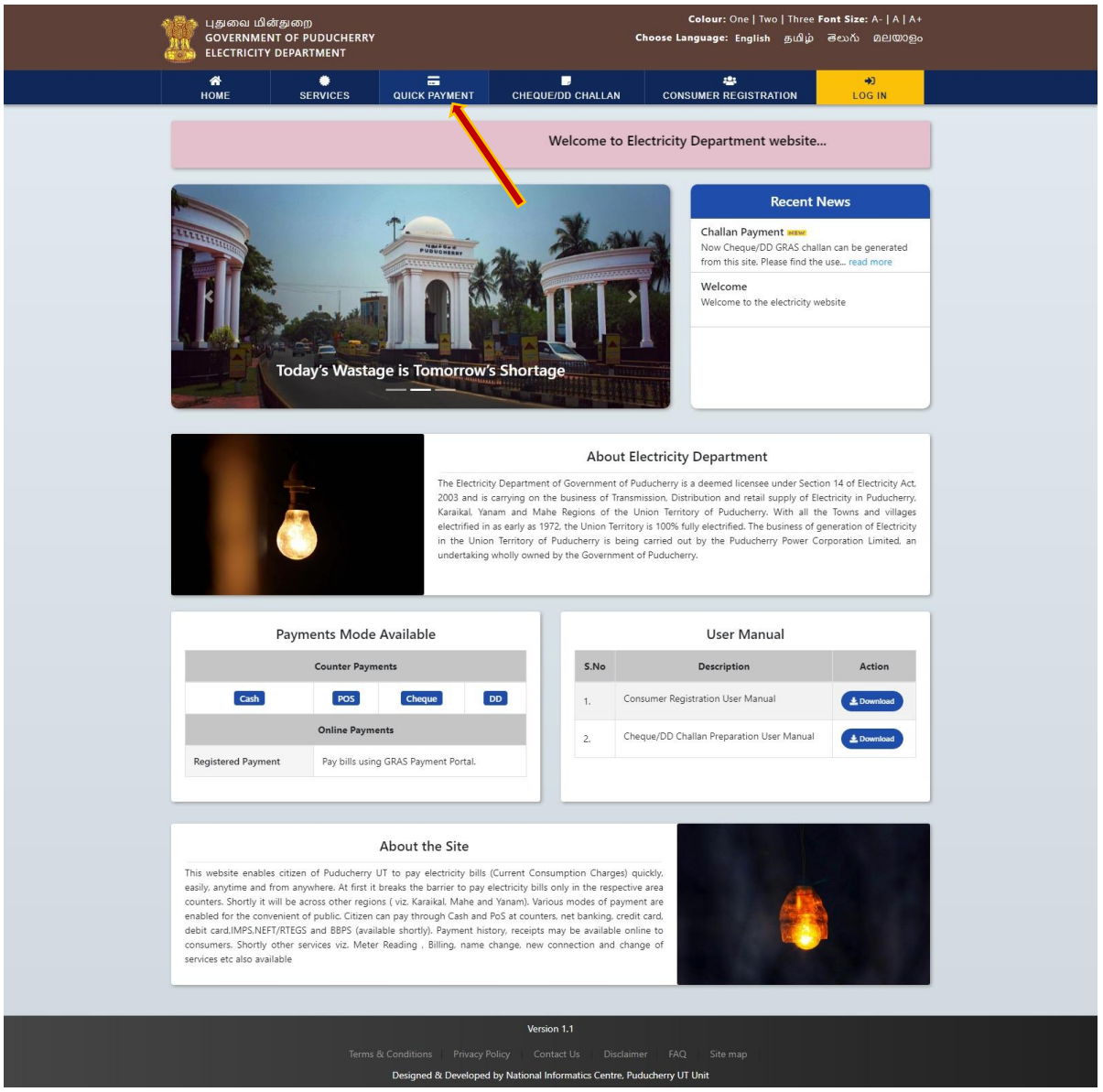
- ✓ Your Transaction status shown here.
- ✓ Note down your transaction number for future reference. Status will be sent to your mobile number.



Quick Pay Status

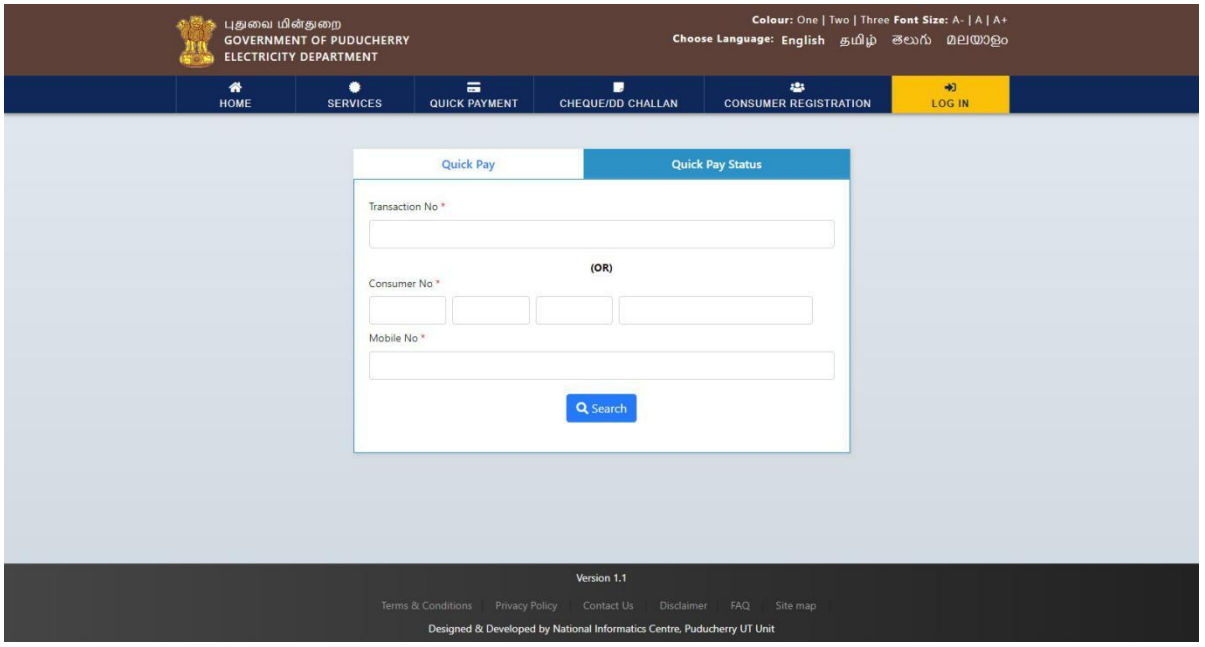
1. QUICKPAY STATUS:

- Consumer can verify their transaction.
- If consumer transaction is pending, then consumer can verify the transaction status using ***Mobile number and Consumer number* or *Transaction Id***.



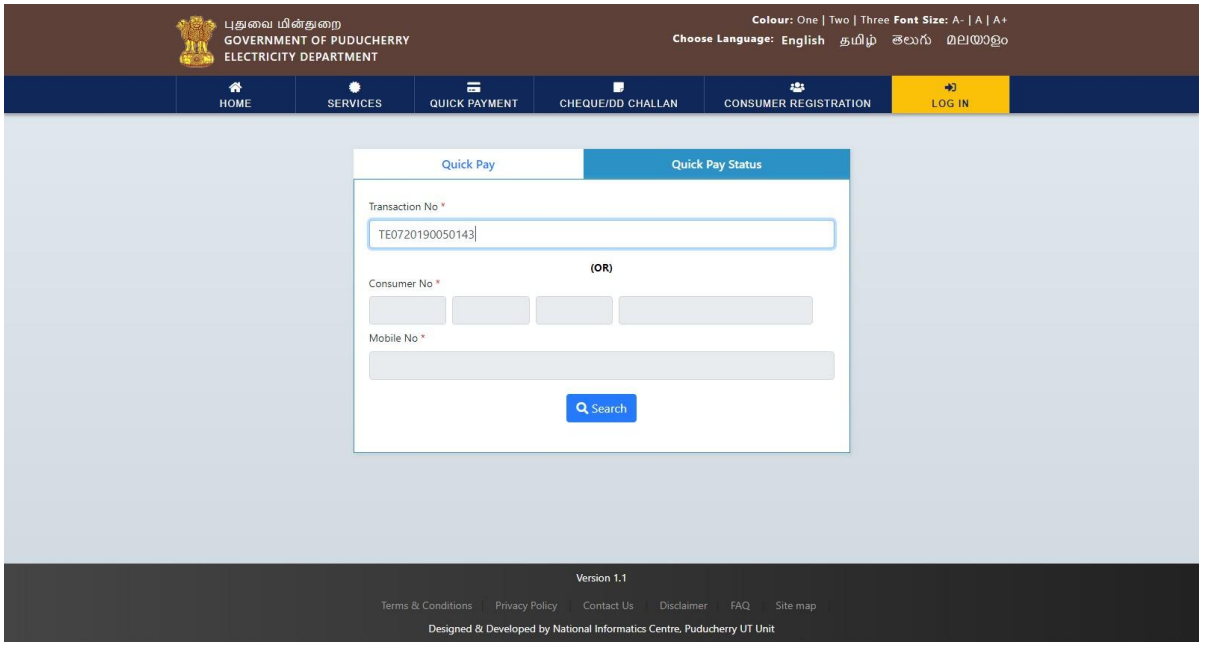
2. QUICK PAYMENT STATUS:

2.1 Quick Pay Status page.

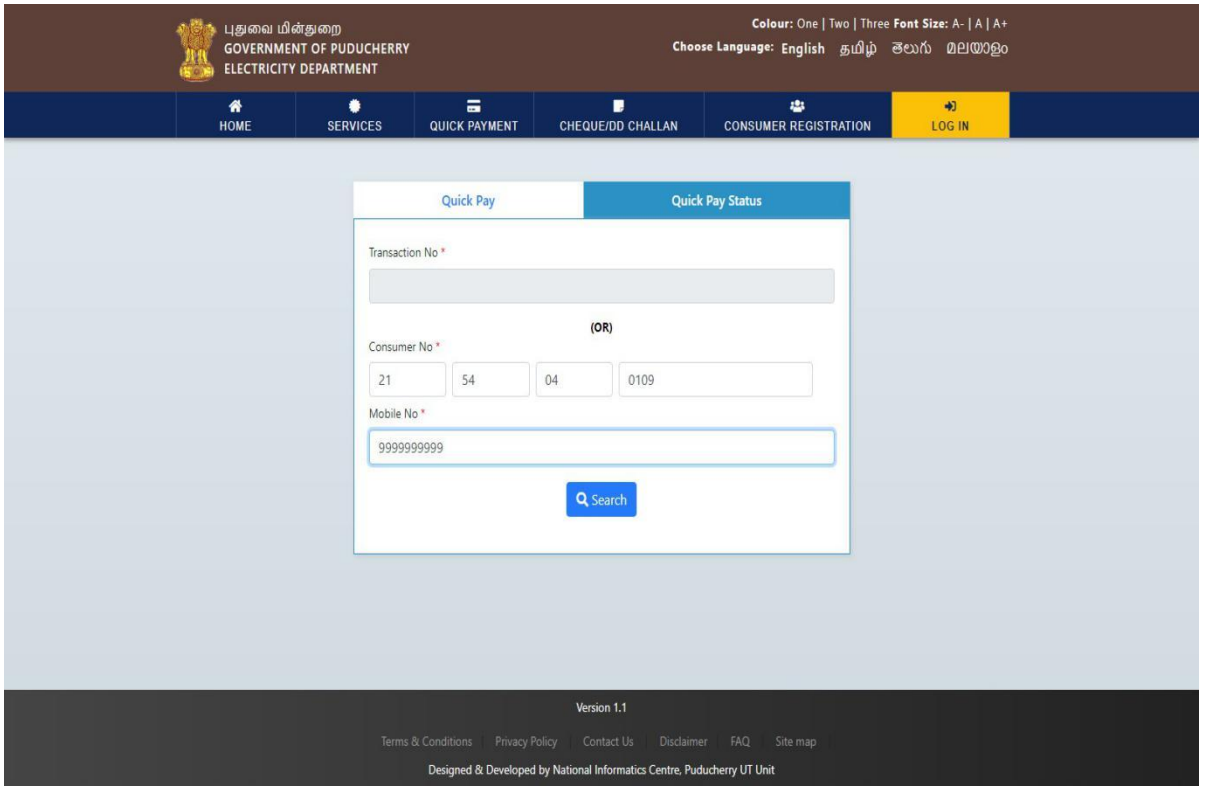


NOTE: Quick Pay status works either by **Consumer number and mobile number or Transaction id.**

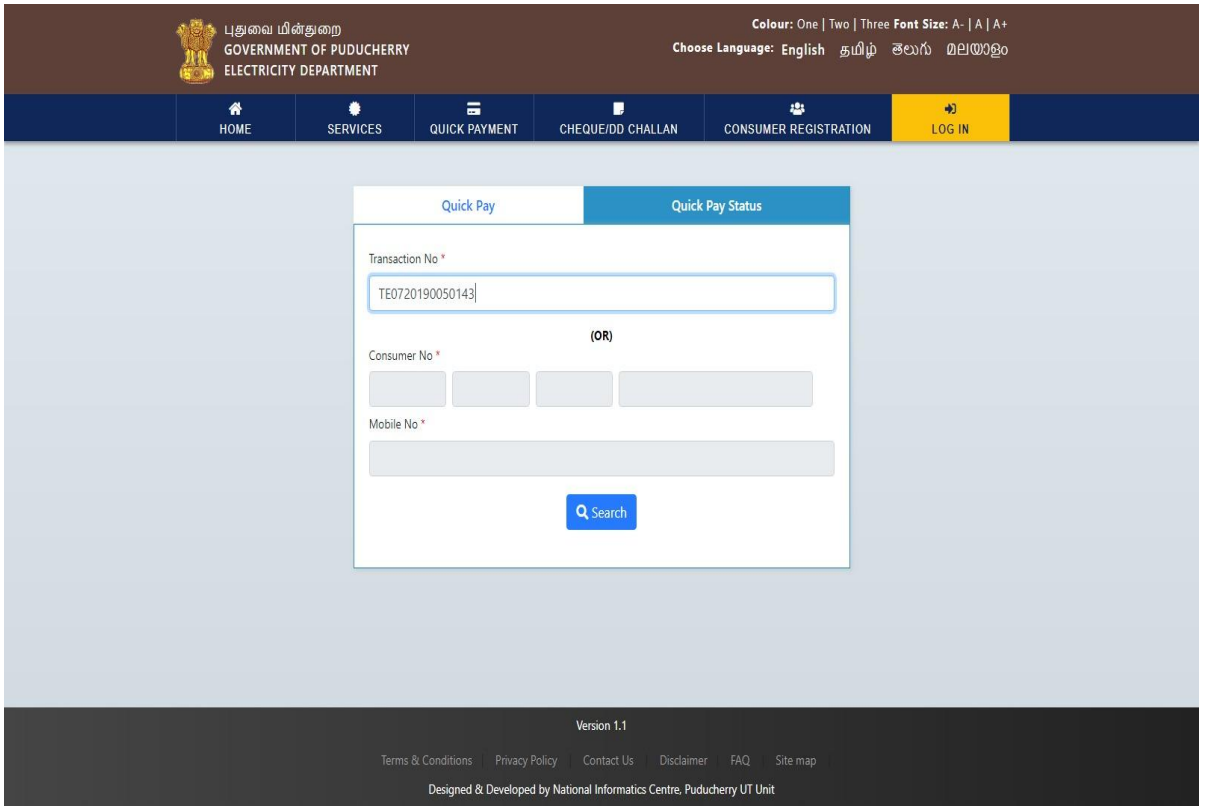
2.2 Enter **Transaction id or Consumer no and Mobile No**.



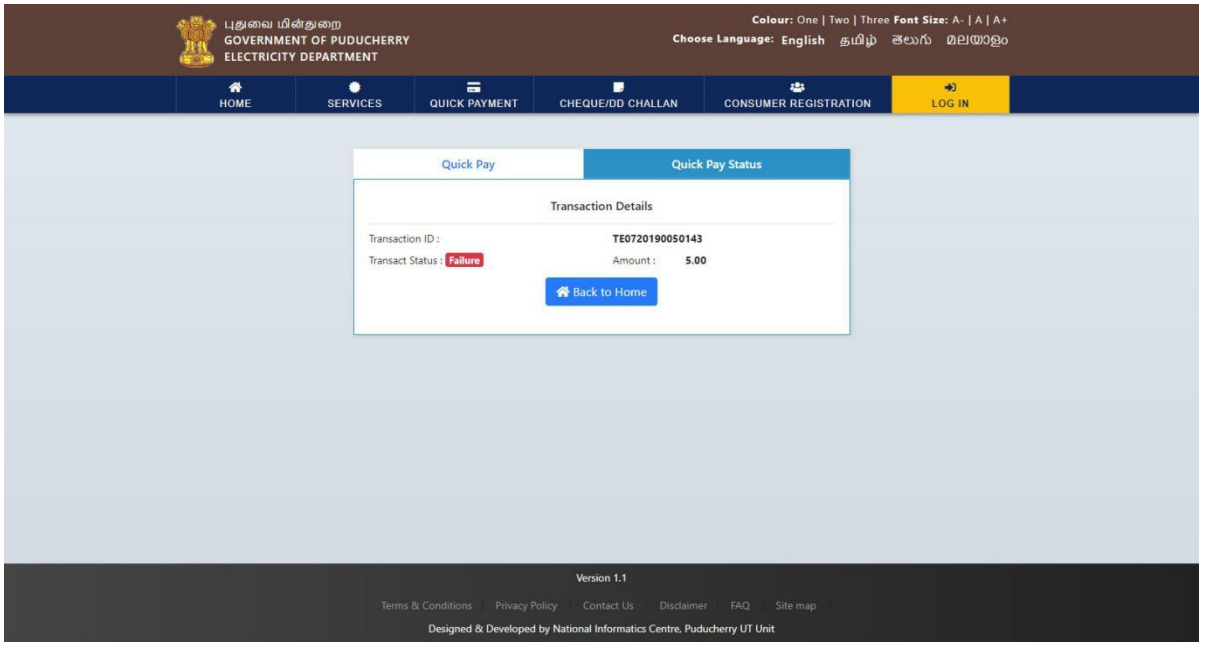
Mobile no and Consumer no.



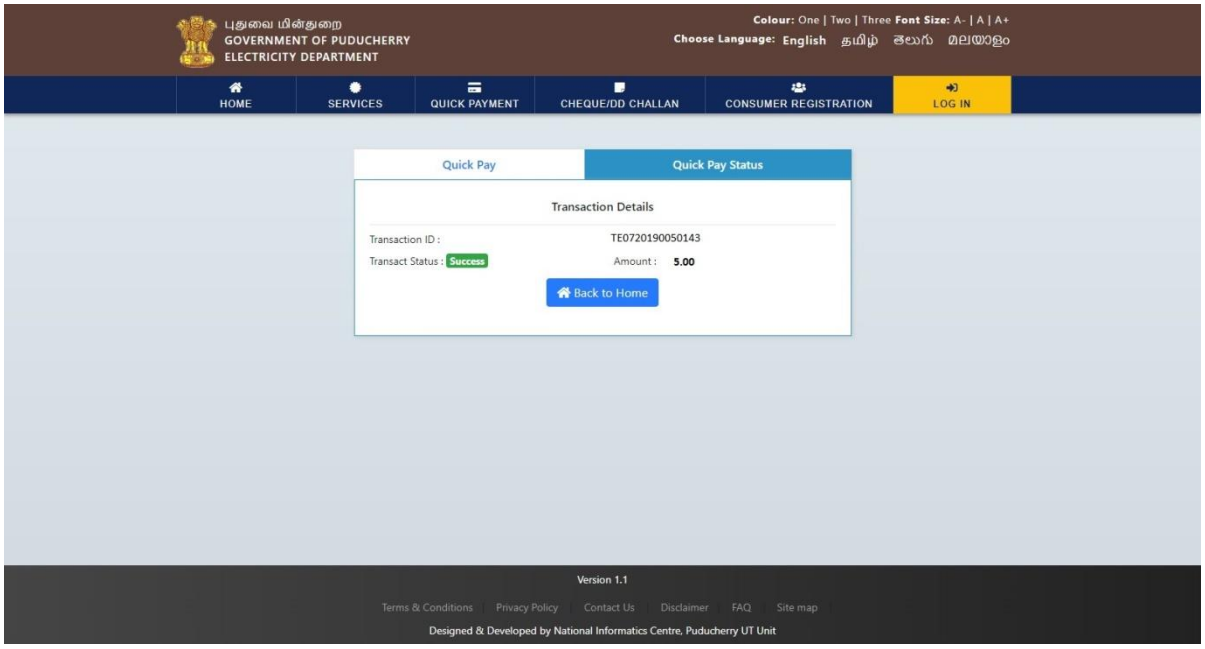
2.3 Enter **Transaction id**.



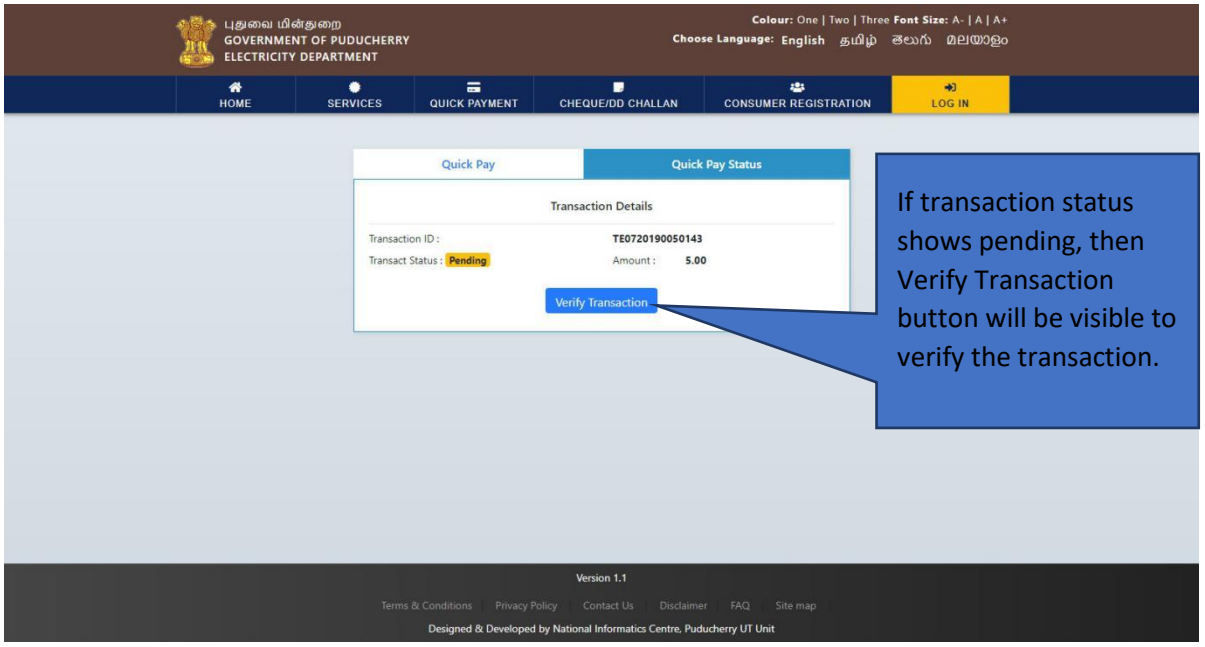
2.4 Entered Transaction id is **FAILED**, then shows this status.



2.5 If Entered Transaction id is **SUCCESS**, then shows this status.



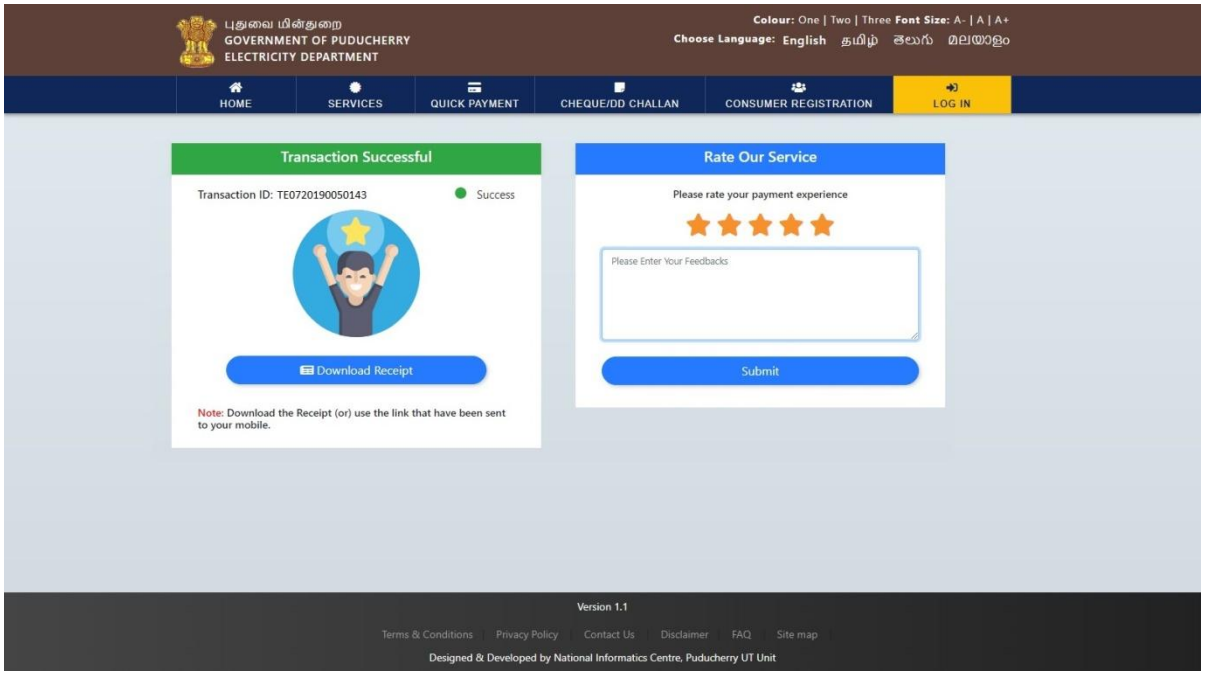
2.6 If Entered Transaction id is **PENDING**, then shows this status.



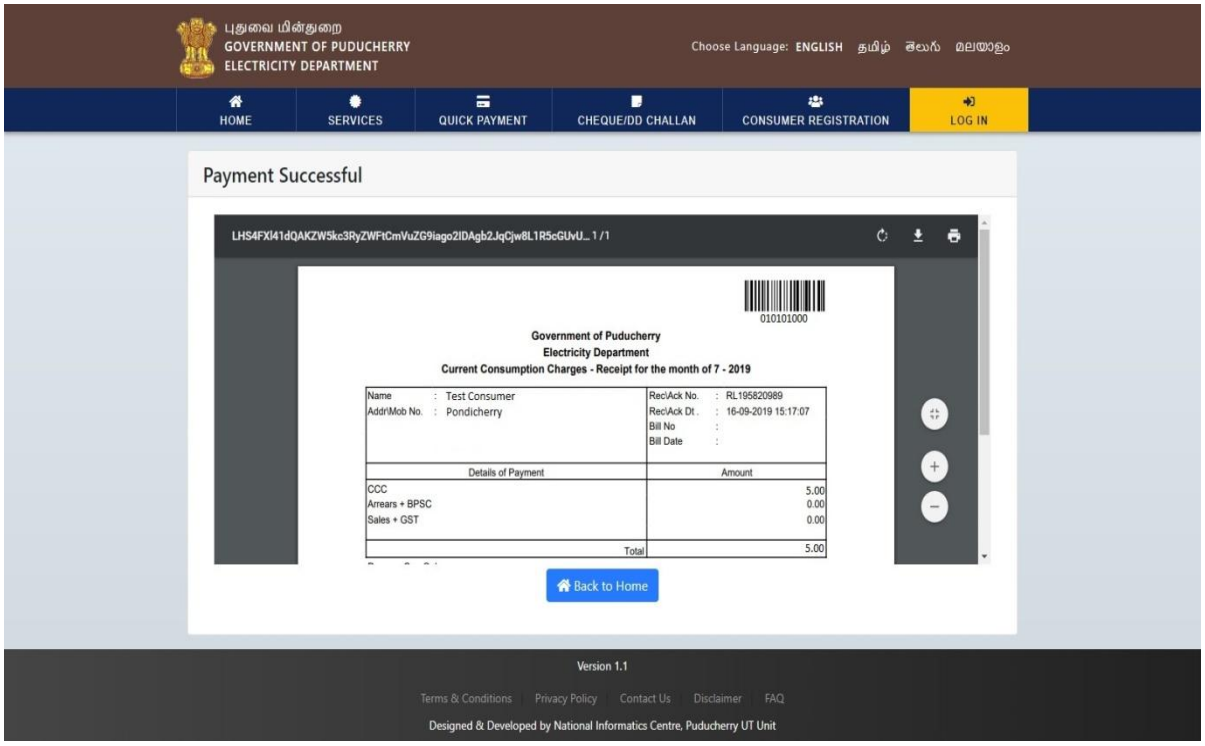
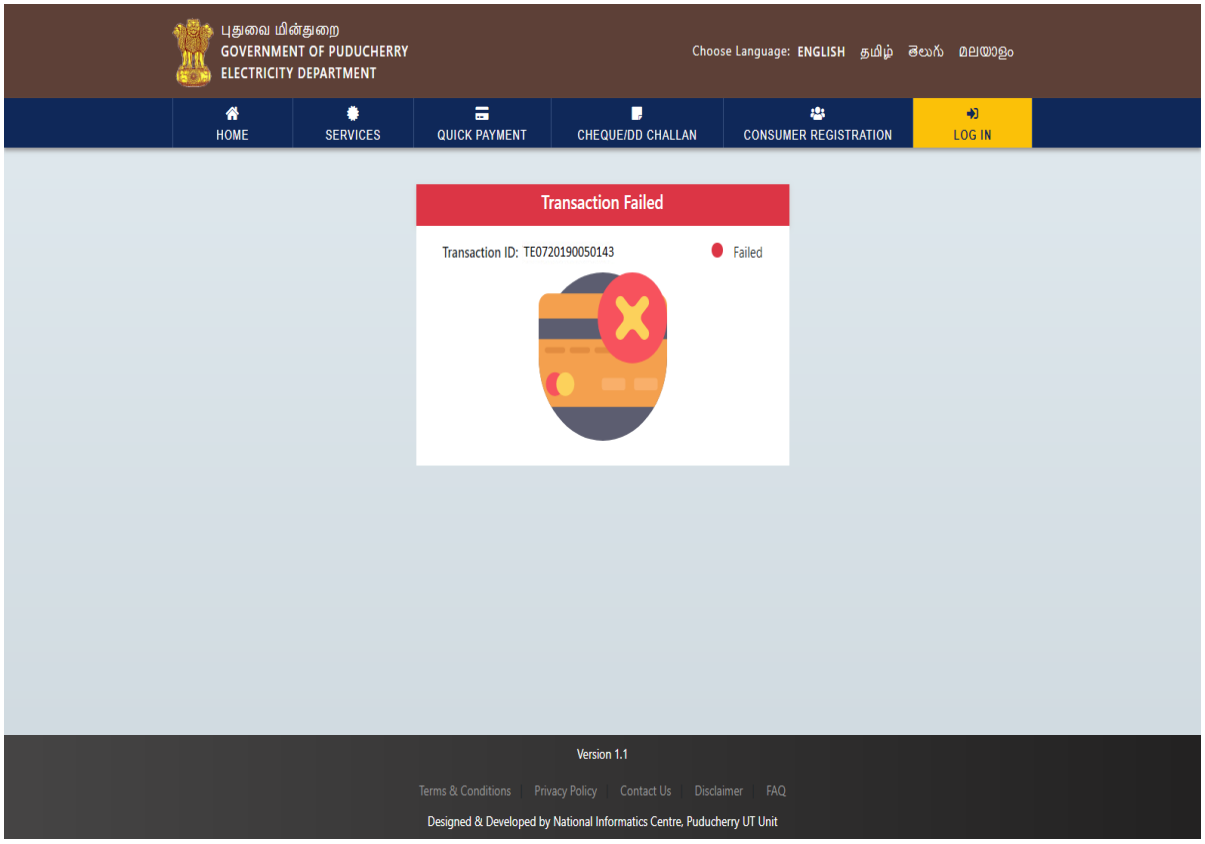
NOTE:

- Consumer can verify the status from payment gateway.
- Depending upon the status shows the success or fail.

2.7 If verification status SUCCESS, then shows the Receipt and Rating Page.



2.8 Receipt download page and Receipt link will be sent to consumer.



2.9 If verification status FAILURE, then shows Failure transaction Page.