

## Electricity Department Government of Puducherry

### User Manual for Quick Payment

This document covers user manual quick payment

## 1 Quick Payment

- i. User clicks on “Quick Pay menu” button. Reading details opens.

புதுச்சேரி அரசு | புதுவை மின்சாரத் துறை  
Government of Puducherry | Electricity Department

மின்துறை சேவைகள்  
Electricity Department Services

Home Services **Quick Payment** Cheque/DD Challan Consumer Registration Log In

Online submission of New service Connection is live now [Click to Apply](#)

To visit Electricity Department's - [Main Website](#)

Welcome to Electricity Department website...

#### About the Site

This website enables citizen of Puducherry UT to pay electricity bills (Current Consumption Charges) quickly, easily, anytime and from anywhere. At first it breaks the barrier to pay electricity bills only in the respective area counters. Various modes of payment are enabled for the convenience of public. Citizen can pay through Cash and PoS at counters, net banking, credit card, debit card, IMPS, NEFT/RTEGS and BBPS. Payment history, receipts may be available online to consumers. Shortly other services viz. Meter Reading, Billing, name change, new connection and change of services etc also available.

**Purpose:**To facilitate electricity department Puducherry, Claim its monthly current consumption due from the consumers and collect the dues through Cash and PoS at counters, net banking, credit card, debit card, IMPS, NEFT/RTEGS and BBPS

**Scope:**To Generate current consumption charges claim to consumers on regular basis and to maintain payment details for accountability.

**Intended audience:**Officials and consumers of electricity department UT of Puducherry.

- ii. User fills the required details and clicks on “Next” button.

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Home Services Quick Payment Cheque/DD Challan Consumer Registration Log In

Quick Pay Quick Pay Status

LT HT

Consumer No. \*  
07 32 01 0007

Mobile No. \*  
999999999

123456

Enter Captcha \*  
123456

[Next >](#)

**Caution:** Avoid cancel in Net Banking - Other Banks option otherwise could not make payment through other modes.

- iii. User enters captcha and clicks on **“Proceed”** or **“Cancel”** button. If the user clicks on **“Proceed”** button.

The screenshot shows the 'Quick Pay' form on the Electricity Department Services portal. The form contains the following details:

- Consumer No.:** 05 21 01 0007
- Mobile No.:** 9999999999
- Do you want bill reminder?**  SMS  Email
- Consumer Details:**
  - Consumer No: 0521010007
  - Consumer Name: V.GOVINDASAMY
  - BillMonth: B
  - BillYear: 2023
  - Bill DueDate: 03 10 2023
  - Status: **Due**
- Bill Details:**

CCC Charges	0.00
BPSC + Arrear	454.00
GST	0.00
<b>Total</b>	<b>454.00</b>
- Captcha:** 123456
- Buttons:** Cancel (red), Proceed (yellow)

**Caution:** Avoid cancel in Net Banking - Other Banks option otherwise could not make payment through other modes.

- iv. User clicks on **“Confirm”** button.

The screenshot shows the 'Confirm Payment' dialog box with the following content:

**Confirm Payment**

**For Quick Payment**

- Please confirm to proceed for Payment.
- On making a transaction, If payment status becomes **“Pending”**
- Check if Amount deducted from bank account : **“WAIT FOR 24 HOURS”**
- If Amount NOT deducted from account : After an Hour, Click the **“Quick Pay Status”** menu and revert the **“Pending”** Status

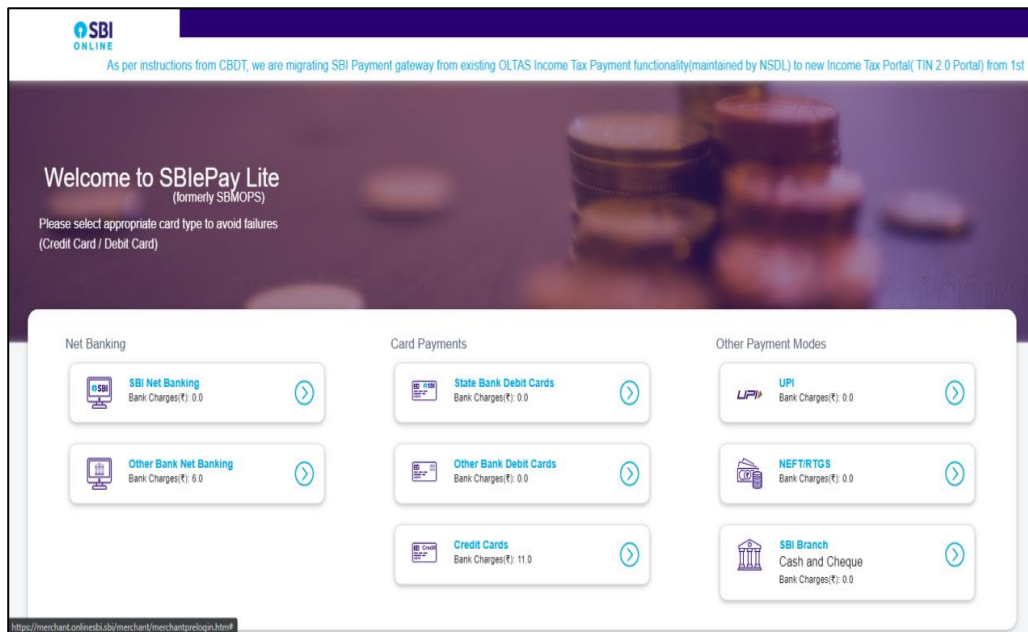
**For Registered Payment**

- Please confirm to proceed for Payment.
- On making a transaction, If payment status becomes **“Pending”**
- Check if Amount deducted from bank account : **“WAIT FOR 24 HOURS”**
- If Amount NOT deducted from account : After an Hour, Click the **“Transaction History”** option from the menu and click on **“Verify Transaction”** button to reset the **“Pending”** Status

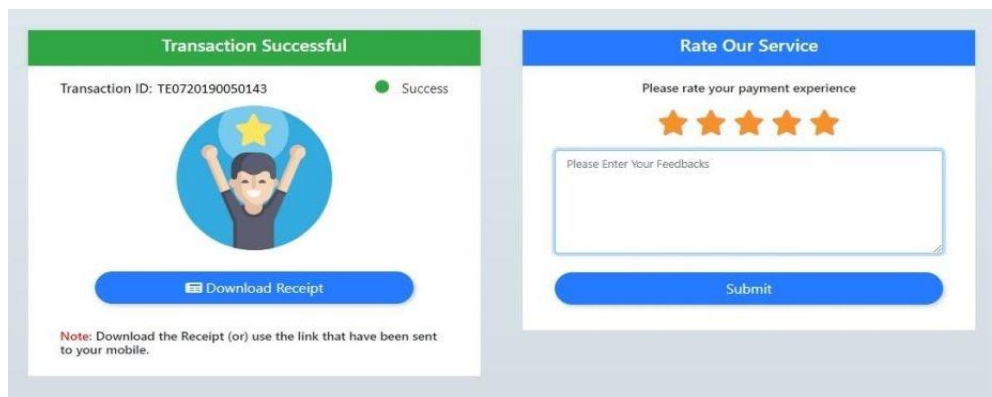
I agree the above Conditions.

**Confirm** (highlighted with a red box) Close

- v. User redirects to SBIPay to complete the payment.



- vi. After payment conformation on payment gateway, wait for few seconds redirected to “<https://pedservices.py.gov.in>”.
- vii. After that it will shows transaction status, based on payment response.



- viii. It shows transaction status and transaction number for future reference.(left of the picture)
- ix. To rate our service and click to submit. (Right of the picture).
- x. User transaction status and receipt downloading link will be sent to user mobile.
- xi. Click Download Receipt button to download receipt.

xii. Failed transaction will be shown as

